

# ***Setting the Stage for an Impactful Conflict Resolution and Ombuds Program at Cal Poly Pomona.***



## **Dawn Osborne-Adams, JD**

*University Ombuds, University of North Carolina at Chapel Hill*

Date: Tuesday, February 20

Time: 12 noon – 1 pm

Location: SSB 121-MPR 1967/1969

Cal Poly Pomona is engaged in a search and recruitment for a Director of Conflict Resolution Services and University Ombuds who will be a campus-wide leader in strengthening the campus culture and climate and enlivening a sense of community and belonging.

While the campus had an Ombuds prior to 2021, the new vision for the position emerged from two years of extensive dialogue with campus stakeholders, culminating in a renewed institutional commitment to creating a set of people-centered functions that will contribute to a healthy campus culture and climate and a responsive, accountable institution.

As we prepare to invite finalists for the new Director position to visit CPP by April 2024, please join experienced University Ombuds, Dawn Osborne-Adams, in a dialogue about the role, essential competencies of the new director, and the important function of the office for Cal Poly Pomona.

## **Dawn Osborne-Adams, JD**

Dawn Osborne-Adams was appointed University Ombuds and Director of the UNC-Chapel Hill Ombuds Office on August 1, 2018. She supports efforts to advance the mission of the University and its goal of being a great public university that welcomes and values all members of the campus community and treats everyone with respect, fairness, and kindness. Dawn has devoted her professional life to helping individuals and organizations develop constructive approaches to challenging situations. Before joining Carolina, Dawn served as a consultant Ombuds at Shell Oil Company, University Ombudsman at Binghamton University (a campus of the State University of New York), an alternative dispute resolution administrator and law clerk for the United States Federal Court and an attorney working in the public interest. Dawn earned her B.S. from Georgetown University and her J.D. from New York University School of Law. She also holds a certificate in dispute resolution from the Straus Institute at Pepperdine University School of Law.