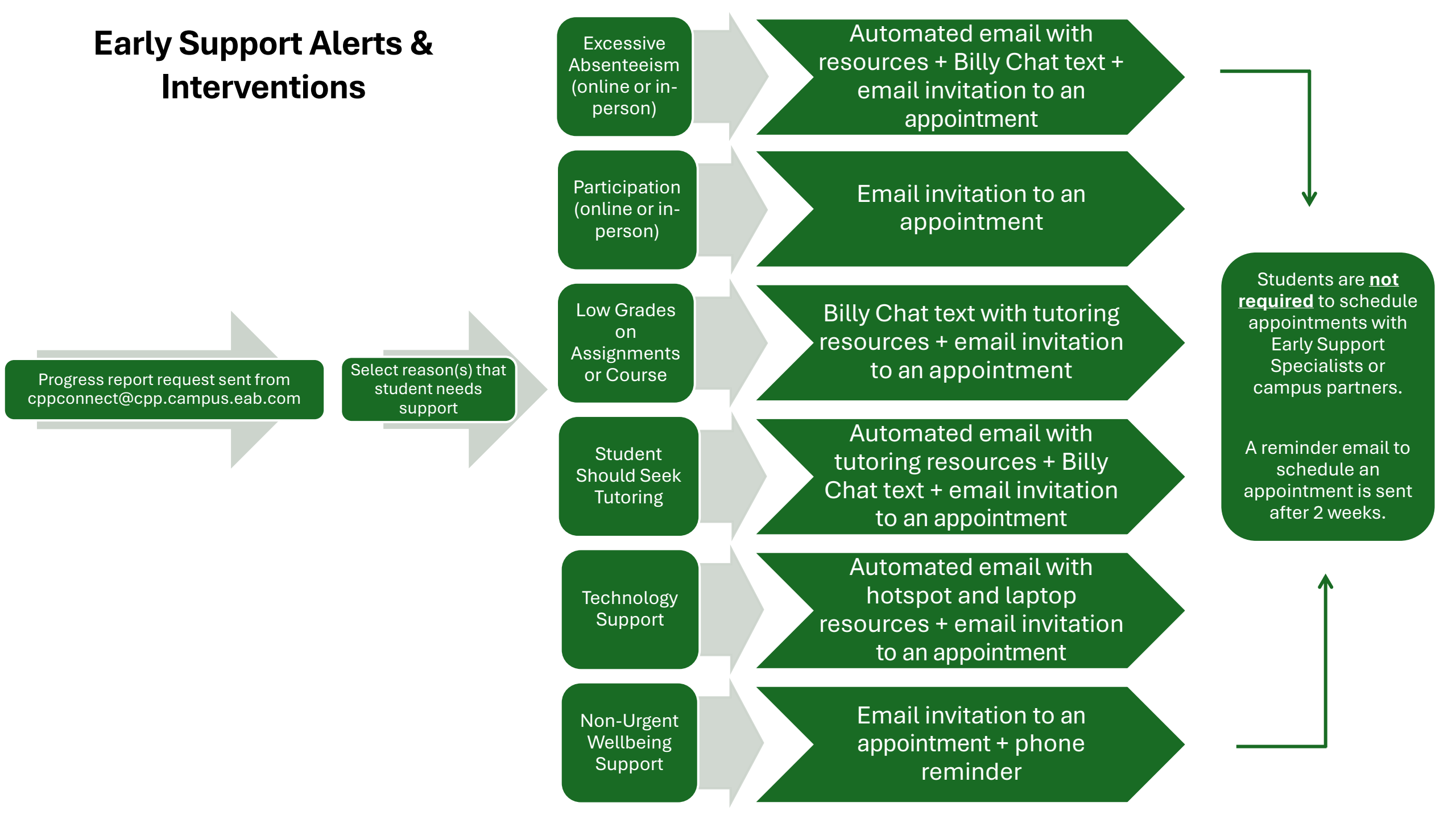


Early Support Alerts & Interventions



Progress report request sent from
cppconnect@cpp.campus.eab.com

Select reason(s) that
student needs
support

Excessive
Absenteeism
(online or in-
person)

Automated email with
resources + Billy Chat text +
email invitation to an
appointment

Participation
(online or in-
person)

Email invitation to an
appointment

Low Grades
on
Assignments
or Course

Billy Chat text with tutoring
resources + email invitation
to an appointment

Student
Should Seek
Tutoring

Automated email with
tutoring resources + Billy
Chat text + email invitation
to an appointment

Technology
Support

Automated email with
hotspot and laptop
resources + email invitation
to an appointment

Non-Urgent
Wellbeing
Support

Email invitation to an
appointment + phone
reminder

Students are **not
required** to schedule
appointments with
Early Support
Specialists or
campus partners.

A reminder email to
schedule an
appointment is sent
after 2 weeks.