

ServSafe Food Manager Practice Exam

1. Using food coloring to make ground beef appear fresher is
 - a) Not allowed by the CDC
 - b) Not allowed by the regulatory authority
 - c) Allowed with a retail food license
 - d) Allowed if a HACCP plan is in place
2. Freezing food keeps it safe because freezing
 - a) Allows food to be stored for several years
 - b) Destroys chemical contaminants in food
 - c) Provides an easy way to transport raw food
 - d) Slows the growth of pathogens in food
3. Later in the shift a food handler complains about a sore throat and fever. What should the manager do with the food that the food handler prepared earlier in the day?
 - a) Serve it
 - b) Throw it out
 - c) Freeze it
 - d) Donate it
4. Fresh fruits and vegetables must be washed
 - a) After being cut
 - b) Before being cut
 - c) In sanitizing solution
 - d) If they are organic
5. Food that has NOT been honestly presented must be
 - a) Thrown out
 - b) Re-labeled
 - c) Repurposed
 - d) Frozen
6. What agency is responsible for inspecting meat, poultry, egg, fruits and vegetables that are shipped across state lines?
 - a) FDA
 - b) USDA
 - c) CDC
 - d) NSF
7. Food handler may wear fingernail polish or artificial nails if they
 - a) Wash hands frequently
 - b) Wear intact gloves in good repair
 - c) Clean and trim nails daily
 - d) Work with ready to eat food only
8. Tabletop foodservice equipment on legs should have a space between the base of the equipment and the tabletop of at least
 - a) 2 in
 - b) 3 in
 - c) 4 in

- d) 8 in
9. One of the major food allergens is
- a) Latex
 - b) Tomatoes
 - c) Soybeans
 - d) Corn oil
10. Floor coving is used to
- a) Reduce sharp corners on hard-to-clean floors
 - b) Eliminate the risk of slips and falls
 - c) Increase the resiliency of hard surface flooring
 - d) Improve noise reduction capabilities
11. Tuna salad in a cooler must be held at or below an internal temperature of
- a) 32F
 - b) 41F
 - c) 45F
 - d) 70F
12. Which is a TCS Food
- a) Packets of mayonnaise
 - b) Alfalfa sprouts
 - c) Canned tomatoes
 - d) Iced tea
13. To which minimum internal temperature should gravy be reheated in a microwave?
- a) 70F
 - b) 135F
 - c) 165F
 - d) 180F
14. Which is most likely to be contaminated with the virus that caused hepatitis A?
- a) Cooked long grain rice
 - b) Garlic mashed potatoes
 - c) Rare cooked hamburger
 - d) Raw oysters on the half shell
15. Game animals received for sale in an operation should be
- a) Purchased before being field dressed
 - b) Free from parasites such as fleas and ticks
 - c) Legally hunted while in season
 - d) Commercially raised for food
16. Ready-to-eat food should be thrown out if it has been
- a) Stored in the cooler for 3 days
 - b) In the temperature danger zone for 2 hours
 - c) Hot-held at a temperature of 135F
 - d) Handled by sick food handlers who are later excluded

17. The temperature of vegetable beef soup held on a steam table is checked and recorded in a log every 2 hours. When the temperatures falls below 135F, the cook tells the manager and then reheats the soup to 165F for 15 seconds. What was the corrective action taken?
- a) Checking the soup's temperature every 2 hours
 - b) Recording the soup's temperature in a log
 - c) Telling the manager that the soup's temperature had fallen below 135F
 - d) Reheating the soup to 165F for 15 seconds
18. Food contamination is most likely to happen when food handlers
- a) Chew tobacco
 - b) Conduct training
 - c) Talk to other food handlers
 - d) Listen to the radio
19. During on-the-job training, a manager discovers that a food handler is handling raw and then cooked poultry without changing gloves. What should the manager do?
- a) Direct the food handler to put on a new pair of gloves and finish preparing the poultry
 - b) Discipline the food handler immediately and stop the service of poultry for the day
 - c) Stop the preparation of poultry until all the food prep surfaces can be cleaned
 - d) Throw out the cooked poultry and reinforce correct food handling
20. Which food was correctly cooled?
- a) A large pot of soup that was divided into smaller pans and cooled at room temperature for 8 hours
 - b) Beans that did not cool to 70F within 2 hours, but were reheated to 145F for 15 seconds within 2 hours and then cooled correctly
 - c) Cooked poultry that cooled from 135F to 70F within 2 hours and from 70F to 41F within an additional 4 hours
 - d) A roast that cooled from 135F to 70F within 4 hours and from 70F to 41F within an additional 6 hours
21. Previously cooked food that was hot held for service must be reheated to which minimum internal temperature for at least 15 seconds?
- a) 125F
 - b) 135F
 - c) 155F
 - d) 165F
22. Cooked vegetable should be
- a) Held at room temperature
 - b) Held at 135F or higher
 - c) Cooked at 125F or higher if they are to be held for later service
 - d) Blanched in boiling water before serving
23. Food handlers were told about a special preparation requested by a customer with a food allergy. However, a small amount of the restricted food came in contact with the meal. Which action should be taken?
- a) Remove the portion that came in contact with the restricted food
 - b) Serve the meal because only a small amount of food was affected
 - c) Set the dish aside so that it will not be served and then inform management

- d) Place the dish under a heat lamp before serving to kill the allergens.
- 24. Which item is a food handler permitted to wear on hands and arms?
 - a) Medical alert bracelet
 - b) Gold and diamond ring
 - c) Short, unpolished artificial fingernails
 - d) Plain metal band ring
- 25. What is the minimum internal cooking temperature for raw eggs prepared for immediate service?
 - a) 135F
 - b) 145F
 - c) 155F
 - d) 165F
- 26. Fresh beef must be received at or below
 - a) 32F
 - b) 41F
 - c) 45F
 - d) 50F
- 27. An operation must obtain a variance from the regulatory authority before
 - a) Packaging food for take-out customers
 - b) Shipping from between states
 - c) Smoking food for flavor enhancement
 - d) Curing food
- 28. The cook puts refrigerated lasagna into the steam table at 9:00am for service at noon. This practice is incorrect because the
 - a) Steam table is to be used for holding correctly heated food
 - b) Food should be cooked to at least 120F before being put into the steam table
 - c) Lasagna will burn if left for 3 hours in the steam table
 - d) Temperature of the food was not taken before being put into the steam table
- 29. Food handlers should be excluded from the prep area when they are experiencing which symptom?
 - a) Vertigo
 - b) Vomiting
 - c) Warts
 - d) Nausea
- 30. The first step in a HACCP plan is to
 - a) Develop monitoring procedures
 - b) Establish critical control points
 - c) Determine critical limits
 - d) Identify hazards
- 31. Shucked shellfish can be removed from their original container for display when the shell stock tag is retained for how many days?
 - a) 30
 - b) 90
 - c) 60

- d) 120
- 32. Which type of contaminant is a bone in a fish fillet?
 - a) Chemical
 - b) Physical
 - c) Conventional
 - d) Biological
- 33. Which item can be re-served to customers?
 - a) Uncovered condiments
 - b) Unopened prepackaged food
 - c) Uneaten bread
 - d) Uneaten garnish
- 34. The minimum water temperature when sanitizing utensils using hot water is
 - a) 171F
 - b) 110F
 - c) 165F
 - d) 150F
- 35. When prepping food it is acceptable for food handlers to wear
 - a) Bracelets
 - b) Open-toe shoes
 - c) Hats
 - d) Shorts
- 36. The water temperature in the wash sink of a three-compartment sink must be at least
 - a) 110F
 - b) 125F
 - c) 150F
 - d) 165F
- 37. The agency responsible for inspecting operations that ship food to other state is the
 - a) FDA
 - b) NSF
 - c) CDC
 - d) EPA
- 38. When raw sewage backs up onto the floor of the kitchen, the operation must
 - a) Section off the area where waste has spilled and continue service
 - b) Immediately close the operation, correct the problem, and thoroughly clean the facility
 - c) Notify the water department and close the restrooms until corrections are made
 - d) Correct the problem by the end of the shift and hire a professional to clean the waste
- 39. What should a cook do when prepping foods such as Caesar Salad dressing or mayonnaise for highly susceptible populations?
 - a) Clean all equipment used to prepare eggs
 - b) Substitute pasteurized eggs for raw eggs
 - c) Thoroughly clean the egg shells
 - d) Leave food on the counter until it is ready to be mixed
- 40. The ambient air thermometer in a walk-in cooler must be located
 - a) In the coolest part of the unit

- b) In the warmest part of the unit
 - c) Near the center of the unit
 - d) Near the compressor of the unit
41. Staff exposure to hepatitis A must be reported to regulatory authorities within how many days?
- a) 30
 - b) 60
 - c) 90
 - d) 120
42. Fruits and vegetables that are cooked for hot holding must be cooked to a minimum internal temperature of
- a) 135F
 - b) 140F
 - c) 145F
 - d) 150F
43. When the water supply has been disrupted due to a natural disaster, an acceptable alternative is
- a) Buying commercially bottled drinking water
 - b) Sanitizing water with a 50-50 mixture of bleach
 - c) Securing water from a private well tested every 2 years
 - d) Using clean water from the air conditioning system
44. What food item can be re-served to customers?
- a) Oysters purchased from a local fishing dock
 - b) Crackers in an unopened original packaging
 - c) Ready-to-eat food in a swollen package
 - d) Previously served, unwrapped sandwiches
45. The risk of foodborne illness caused by parasites can be reduced by
- a) Purchasing fish and produce from an approved supplier
 - b) Throwing out all dented cans or cans without labels
 - c) Adding acid to food to kill the parasites
 - d) Establishing an integrated pest management program
46. An operation is serving oysters on the half shell. The operation must provide consumers with a
- a) Disclosure of raw ingredients
 - b) Caloric value of ingredients
 - c) Detailed description of ingredients
 - d) Sodium content of ingredients
47. Recommendations for foodservice regulations are issued at the federal level through the
- a) State health code
 - b) FDA Food Code
 - c) HACCP guidelines
 - d) OSHA standards
48. A food handler should be excluded from the operation if he or she is diagnosed with
- a) Diabetes mellitus
 - b) Hepatitis A
 - c) A sore throat
 - d) A high-risk pregnancy

49. The manager must notify the regulatory authority if an employee comes to work with an illness caused by
- a) Influenza type A
 - b) *Listeria monocytogenes*
 - c) *Shigella* spp.
 - d) *Staphylococcus aureus*
50. A hand washing sink shall be equipped to provide hot water at a temperature of
- a) 165F
 - b) 90F
 - c) 120F
 - d) 100F
51. An operation that serves raw oysters on the half shell can best ensure safety by
- a) Purchasing oysters from the nearest dealer
 - b) Refrigerating the oysters after receiving them
 - c) Purchasing oysters from an approved supplier
 - d) Rinsing the oysters in warm water
52. Which food item can be received at a temperature of 45F or lower?
- a) Fresh fish
 - b) Fresh poultry
 - c) Shell egg
 - d) Frozen cod fillets
53. Equipment approved for use in the prep area should have a seal of approval from which of the following?
- a) FDA
 - b) USDA
 - c) NSF
 - d) HACCP
54. Floor-mounted equipment that is not easily moveable must be mounted at least how far off of the floor?
- a) 2 in
 - b) 4 in
 - c) 6 in
 - d) 8 in
55. When should food handlers use hand antiseptics?
- a) Instead of washing hands
 - b) Before washing hands
 - c) After washing hands
 - d) After putting on gloves
56. Chemical that can only be used by licensed pest control operators are considered
- a) Single-use liquids
 - b) Household-strength insecticides
 - c) Non-toxic insect sprays
 - d) Restricted-use pesticides

57. A TCS type of food that is cooked, cooled, and then reheated for hot holding must be reheated so that all parts of the food reach a temperature of 165F for how many seconds?
- a) 15
 - b) 10
 - c) 45
 - d) 20
58. When prepping food, a food handler should not wear which item?
- a) An apron
 - b) A hair restraint
 - c) A medical alert bracelet
 - d) Single-use gloves
59. Single-service items must be received
- a) In undamaged original packaging
 - b) On separate delivery trucks from those carrying food
 - c) Separate from food items
 - d) If minor damage is apparent on the packaging
60. A food handler would use an infrared thermometer to measure the temperature of which piece of equipment?
- a) Broiler
 - b) Deep fryer
 - c) Flat grill
 - d) Oven
61. After cooking TCS food in the microwave to a minimum internal temperature of 165F for 15 seconds, which step should be taken next?
- a) Allow food to stand covered for 2 minutes after cooking to obtain an even temperature
 - b) Remove food from the microwave and allow it to stand uncovered for 3 minute to obtain an even temperature
 - c) Serve food immediately after removal from the microwave to maintain its temperature
 - d) Place food in a serving container immediately after removal from the microwave to maintain its temperature
62. Which would require single-use gloves?
- a) Bussing tables and buffet line
 - b) Handling ready-to-eat foods
 - c) Mixing sanitizer solution in sink
 - d) Washing whole fruits and vegetables
63. A server uses a copper pitcher to serve margaritas, and several guests get sick. The most likely cause of the illness is that the
- a) Mixture of fruit and alcohol caused the guests to become intoxicated and have severe headaches
 - b) Acidity of the beverage caused the copper to leach, resulting in chemical contamination
 - c) Server failed to provide food as an alternative to reduce the effects of the alcohol
 - d) Fruit and copper caused a biological reaction, resulting in pathogenic illness

Answer Key:

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|----|---|
| 1 | B |
| 2 | D |
| 3 | B |
| 4 | B |
| 5 | A |
| 6 | B |
| 7 | B |
| 8 | C |
| 9 | C |
| 10 | A |
| 11 | B |
| 12 | B |
| 13 | C |
| 14 | D |
| 15 | D |
| 16 | D |
| 17 | D |

| | |
|----|---|
| 18 | A |
| 19 | D |
| 20 | C |
| 21 | D |
| 22 | B |
| 23 | C |
| 24 | D |
| 25 | B |
| 26 | B |
| 27 | D |
| 28 | A |
| 29 | B |
| 30 | D |
| 31 | B |
| 32 | B |
| 33 | B |
| 34 | A |

| | |
|----|---|
| 35 | C |
| 36 | A |
| 37 | A |
| 38 | B |
| 39 | B |
| 40 | B |
| 41 | A |
| 42 | A |
| 43 | A |
| 44 | B |
| 45 | A |
| 46 | A |
| 47 | A |
| 48 | B |
| 49 | C |
| 50 | D |
| 51 | C |

| | |
|----|---|
| 52 | C |
| 53 | C |
| 54 | C |
| 55 | C |
| 56 | D |
| 57 | A |
| 58 | C |
| 59 | A |
| 60 | C |
| 61 | A |
| 62 | B |
| 63 | b |