



Access to this user guide is available on the [EODA/HR Operations Offboarding Webpage](#).

Processing Step	Screen Shot
<p><b>Step 1:</b></p> <p>Select who is initiating the separation (choose one):</p> <ul style="list-style-type: none"> <li>• <b>Employee</b> – You are the employee separating.</li> <li>• <b>HEERA Manager</b> – You are the separating employee's HEERA Manager.</li> <li>• <b>HEERA Manager Delegate</b> – You are the delegate of the separating employee's HEERA Manager.</li> <li>• <b>EODA/HR Operations or ELR&amp;C</b> – You are an HR employee separating an employee for any specific reason.</li> </ul> <p>If 'HEERA Manager Delegate' is selected, you will be asked to identify the HEERA Manager of the employee that is separating.</p> <ul style="list-style-type: none"> <li>• <b>Note:</b> Once the form is submitted the form will route for HEERA Manager approval.</li> </ul>	



	<p><b>*Initiating the request</b></p> <p>HEERA Manager Delegate</p> <p><b>* HEERA Manager Delegate Submitting on Behalf of</b></p> <p>Search for employee</p> <p>Employee list (blurred)</p>
<p><b><u>Step 2 (if you are not the Employee initiating the request):</u></b></p> <p>If you are not the employee separating, you will be asked to identify who is separating.</p> <ul style="list-style-type: none"> <li>Refer to the 'Employee Information' section to verify that the correct employee was selected.</li> </ul>	<p><b>*Employee who is separating (Please verify Employee Information)</b></p> <p>John Doe (jdoe)</p> <p><b>Employee Information</b></p> <p>Name: John Doe (jdoe)  Bronco Number: 999999999  Parent Department/Division: *Division of Administrative Affairs (Deprecated 2022-12-09)  Department: HR Info Systems  Location: Bldg 121 Rm 2960A-2960A-3  Phone: 909/555-4365</p>
<p><b><u>Step 3:</u></b></p> <p>You will be asked if the employee is separating from all university positions.</p> <ul style="list-style-type: none"> <li>If 'No' is selected, you will need to enter which position the employee is separating from. This could be the working title and/or position number.</li> <li>If 'No' is selected <b>and you are the employee initiating the request</b>, you will need to select the HEERA Manager for the</li> </ul>	<p><b>* Separating from all university positions</b></p> <p>-- None --</p> <p>Search for position</p> <p>Position list (blurred)</p> <p>Yes No</p> <p>vvvv.MM.dd</p>



<p>position you are separating from.</p>	<div><p>* Separating from all university positions</p><div>No</div><p>* Specify position separating from</p><div>XXXXXXXX</div><p>* Separating position's HEERA Manager</p><div><div></div><div></div></div></div>
<p><b>Step 4:</b></p> <p>Provide the following:</p> <ul style="list-style-type: none"><li>• Date of Resignation Notice</li><li>• Last Day Worked on Campus or Remote</li><li>• Separation Date</li></ul> <p>If Separation Date is after Last Day of Work, you will be asked to provide which applicable leave credits will be charging and dates that were approved for each applicable leave credit.</p>	<div><p>If this is not the resignation notice, when was resignation notice provided to the university (e.g., HEERA Manager, HR, etc.)</p><div>YYYY-MM-DD</div><p>* Last Day Worked on Campus or Remote ?</p><div>Absence management entry and approval should be completed 5 days prior to last day. ✖</div><div>YYYY-MM-DD</div><p>* Separation Date (Last day of pay) ?</p><div>Separation date is effective until the end of the business day. ✖</div><div>YYYY-MM-DD</div></div>



	<p>* Last Day Worked on Campus or Remote ? Absence management entry and approval should be completed 5 days prior to last day. ✖</p> <p>2024-12-06</p> <p>* Separation Date (Last day of pay) ? Separation date is effective until the end of the business day. ✖</p> <p>2024-12-13</p> <p>* What leave credits are you going to be charging? (e.g., vacation, personal holiday, etc.) Personal Holiday and Vacation</p> <p>Provide time off dates that have been approved by your HEERA Manager ? Should your plans change (either canceling or adding approved time off), please notify your timekeeper and Payroll Technician. ✖</p> <p>PH: 12/9 and Vacation: 12/10-13</p>
<p><b>Step 5:</b></p> <p>Select the Separation Type.</p> <ul style="list-style-type: none"> <li>Separation Type options vary depending on who is initiating the request.</li> </ul>	<p>* Separation Type</p> <p>Please Select</p> <p>Please Select</p> <p>Resignation</p> <p>Service Retirement</p> <p>Disability Retirement</p> <p>Ending early participation in FERP</p>
<p><b>Step 6 (If Resignation):</b></p> <p>If 'Resignation' is chosen, you will need to select a 'Reason for Resigning'.</p> <ul style="list-style-type: none"> <li>If 'Personal reasons' is selected, you will need to select a "Personal reason".</li> <li>If 'Other/Unknown' is select, you will need to specify in the 'Other/Unknown reason' open text field.</li> </ul>	<p>* Reason for Resigning</p> <p>-- None --</p> <p>-- None --</p> <p>New position is a major professional advancement (promotion, executive responsibilities, etc.)</p> <p>New position provides better salary</p> <p>New position has better working conditions (teaching load, research facilities, opportunity for self-development)</p> <p>Employee was dissatisfied with CSU (policies, financial support, administration, etc.)</p> <p>Employee was dissatisfied with CSU promotion opportunities and/or salary</p> <p>Personal reasons (health, family, geography)</p>



	<div><p><b>* Reason for Resigning</b></p><p>Personal reasons (health, family, geography) ▼</p></div> <div><p><b>* Personal reason</b></p><p>-- None --</p><p>Decline to state</p><p>Desire to relocate</p><p>Family and/or child care</p><p>Health</p><p>Self employment</p><p>Spouse's Job</p></div> <div><p><b>* Reason for Resigning</b></p><p>Other/Unknown ▼</p></div> <div><p><b>* Other/unknown reason</b></p><p></p></div>
<p><b><u>Step 6 (If Ending Early Participation in FERP):</u></b></p> <p>If 'Ending Early Participation in FERP' is selected, you will be asked the following questions:</p> <ul style="list-style-type: none"><li>• Retiree Vision Coverage</li><li>• Retiree Dental Coverage</li></ul> <p>Use the help icon (?) to the right of each applicable field to view any help text.</p>	<div><p><b>Retiree Vision Coverage ?</b></p><p><input type="radio"/> Basic - No monthly premium with a lower allowance every other calendar year</p><p><input type="radio"/> Premier - Monthly premium with a higher allowance every calendar year</p></div> <div><p><b>Retiree Dental Coverage ?</b></p><p><input type="radio"/> Enhanced - Monthly premium and maintain enhanced coverage</p><p><input type="radio"/> Basic - No monthly premium and reduced coverage</p><p><input type="radio"/> Not enrolling in dental coverage</p></div>

**Step 6 (If Disability Retirement):**

If 'Disability Retirement' is selected, you will be asked the following **in addition to the Vision and Dental questions listed on step 6:**

- Retirement Date – As listed on your CalPERS Retirement Application.
- Are you transferring vacation hours to your VRA?
  - If 'Yes' is chosen, you will be asked to select which VRA account(s) and the amount for each account.

Use the help icon (?) to the right of each applicable field to view any help text.

**\* Retirement Date** ?

Date of retirement as listed on your CalPERS Retirement Application. ✖

YYYY-MM-DD

**\* Are you transferring vacation hours to your Voluntary Retirement Account such as 403(b), 457, and 401(k)?** ?

-- None --

|

-- None --

Yes

No

**\* Are you transferring vacation hours to your Voluntary Retirement Account such as 403(b), 457, and 401(k)?** ?

Yes

**\* Voluntary Retirement Account**

☐ 403(b)

☒ 457

☒ 401k

**\* Vacation hours that should be transferred in each applicable account**

457: XXX hours and 401K: XXX hours

**Step 6 (If Service Retirement):**

If 'Service Retirement' is selected, you will be asked the following question **in addition to the questions listed step 6 and 7:**

- CalPERS Application Submittal Date
- (Required for Faculty Only) **Will you be returning to participate in the Faculty Early Retirement Program (FERP)?**
  - If 'Yes' is selected, you will be asked if you will be transferring 48 hours of sick time

**\* CalPERS Application Submittal Date**

YYYY-MM-DD

**\* Will you be returning to participate in the Faculty Early Retirement Program (FERP)?** ?

Not sure? Visit the FERP webpage to learn more: <https://www.cpp.edu/eoda-hr/departments/benefits/retirement/ferp.shtml> ✖

-- None --

|

-- None --

Yes

No

Not Applicable



<p>into your FERP appointment.</p>	<p>*Will you be returning to participate in the Faculty Early Retirement Program (FERP)?</p> <p>Yes</p> <p>*Will you transferring 48 hours of sick into your FERP appointment?</p> <p>-- None --</p> <p>Yes</p> <p>No</p>
<p><b>Step 7:</b></p> <p>Is the separating employee a HEERA Manager or Lead? If 'No' is selected moved to Step 8, otherwise, if 'Yes' is selected you will be asked:</p> <ul style="list-style-type: none"> <li>If there are any employees reporting to this employee.             <ul style="list-style-type: none"> <li>If 'Yes', you will be asked to either provide the applicable department ID or list of employees.</li> </ul> </li> <li>Who will be the new HEERA Manager and/or Lead for the employees.             <ul style="list-style-type: none"> <li>If 'Yes' is selected, you will be asked to provide the new HEERA Manager/Lead.</li> <li>If 'No' is selected, you will need to acknowledge that the employee(s) will roll up to the next HEERA Manager and, if applicable, identify who should be</li> </ul> </li> </ul>	<p>*Is this employee a HEERA Manager or Lead?</p> <p>-- None --</p> <p>Yes</p> <p>No</p> <p>*Is this employee a HEERA Manager or Lead?</p> <p>Yes</p> <p>*Are there any employees that report to this person?</p> <p>-- None --</p> <p>Yes</p> <p>No</p> <p>*Are there any employees that report to this person?</p> <p>Yes</p> <p>*I have a...</p> <p><input type="radio"/> Department ID (An entire department is changing Reports To)</p> <p><input type="radio"/> List of Employees (Only a selected person or group of people are changing Reports To)</p> <p>*Have you decided on a new HEERA and/or Lead for the employees listed above?</p> <p>-- None --</p> <p>Yes</p> <p>No</p>



<p>temporarily assigned.</p>	<div><p>* Have you decided on a new HEERA and/or Lead for the employees listed above?</p><p>Yes</p></div> <div><p>* Who will be the new HEERA Manager/Lead?</p><div><input type="text"/></div><div><input type="text"/></div></div> <div><p>* Have you decided on a new HEERA and/or Lead for the employees listed above?</p><p>No</p></div> <div><p><input type="checkbox"/> * I understand that these employees will roll up to the next HEERA manager if there is no Reports To person currently identified.</p></div> <div><p>Who should be temporarily assigned if not the next HEERA manager?</p><div><input type="text"/></div><div><input type="text"/></div></div>
<p><b>Step 8:</b></p> <p>You will be asked the separating employee, is transferring to another CPP department.</p> <ul style="list-style-type: none"><li>If 'Yes', provide the department the employee is transferring to.</li></ul>	<div><p>* Is the employee transferring to another CPP department?</p><div><input type="text"/></div><div><input type="text"/></div><div><input type="text"/></div><div><input type="text"/></div></div>





- If 'No' is selected, you will be asked if the employee is transferring to another CPP Auxiliary, CSU Campus, or UC Campus.

If transferring to another CPP Auxiliary, CSU, or UC campus, you will be asked to select the applicable auxiliary or campus.

- If a CSU campus is selected, you will be asked if you are transferring vacation credits. If so, how many.

Use the help icon (?) to the right of each applicable field to view any help text.

\* Is the employee transferring to another CPP department?

Yes

\* CPP Department

\* Is the employee transferring to another CPP department?

No

\* Is the employee transferring to another CPP Auxiliary (e.g., ASI/Enterprise), CSU Campus or UC Campus?

-- None --

-- None --

Yes

No

\* Is the employee transferring to another CPP Auxiliary (e.g., ASI/Enterprise), CSU Campus or UC Campus?

Yes

\* What CPP Auxiliary, CSU Campus or UC Campus is the employee transferring to?

-- None --

-- None --

CPP, Associated Students Inc. (ASI)

CPP, Enterprise

CSU, Bakersfield

CSU, Chancellor's Office

CSU, Channel Islands

CSU, Chico

\* What CPP Auxiliary, CSU Campus or UC Campus is the employee transferring to?

CSU, Bakersfield

\* Will you be transferring vacation credits?

-- None --

-- None --

Yes

No



	<p>* Will you be transferring vacation credits?</p> <p>Yes <input type="button" value="v"/></p> <p>* Number of vacation hours being transferred </p> <input type="text"/>
<p><b><u>Step 9 (If request is initiated by Employee and separating from all positions):</u></b></p> <p>You will be asked to acknowledge that your personal information has been updated.</p>	<p>I acknowledge that the employee personal information has been updated in PeopleSoft. Examples of personal information include but are not limited to:</p> <ul style="list-style-type: none"> <li>• Phone Number</li> <li>• Mailing Address</li> <li>• Email Address</li> </ul> <p>For more information, please visit the <a href="#">PeopleSoft personal information</a> page.</p> <p><input type="checkbox"/> * I acknowledge the above conditions.</p>
<p><b><u>Ste 10:</u></b></p> <p>Upload resignation letter (optional).</p> <ul style="list-style-type: none"> <li>• Click the <b>Upload</b> button</li> <li>• Navigate to the location of the file</li> <li>• Select file</li> <li>• Click 'Open'</li> </ul>	<p>Upload resignation letter</p> <p></p>
<p><b><u>Step 11:</u></b></p> <p>Submit Employee Separation by clicking on the <b>Submit</b> button located on the top right of the screen.</p>	<p></p>



Step 12:

Email notification sent to the employee that is separating.

Separation and Property Clearance

CS

CPP Service Desk <servicedesk@cpp.edu>  
To: John Doe

Reply

Reply All

Forward

Thu 12/5/2024 8:02 AM

CalPolyPomona

Powered by:  
**servicenow**

Dear John Doe,

We have received notification of separation and property clearance for one or all university positions. Please respond to this email if you need to correct any information.

Employee Name: John Doe

Employee ID: 999999999

Separation Type: Ending early participation in FERP

Reason for resigning:

Separating from all university positions: No

Specify position separating from: XXXXXXXX

Last Day Worked on Campus or Remote: 2024-12-06

Effective Date of Separation-Last Day of Pay: 2024-12-13

Is the employee transferring to another CPP department?: No

Is the employee transferring to another CPP Auxiliary, CSU, or UC Campus?: Yes

Click here to view additional details or to close/cancel this request: [CPP00009871](#)

Next Steps

You are responsible to complete all steps for separation prior to your last day worked, this includes your absence management entry, all reconciliations and all property is returned to the university. Checklist and other resources are found on our website: [EODA/HR Operations Off-boarding website](#). If you have any questions regarding this process, please respond to this email notification.

In the next few days, you will be contacted to complete an employee exit survey. We hope that you will consider completing this survey as it will assist the university look at ways to improve.

We appreciate your commitment to the University and wish you all the best in your future endeavors.

Sincerely,  
Employee & Organizational Development & Advancement / HR Operations

Ref:MSG4758889

Last Revised: 1/9/2025

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Step 13A:

Email notification sent to HEERA Manager.

Separation and Property Clearance for John Doe (jdoe) - [999999999]


CS

CPP Service Desk <servicedesk@cpp.edu>

To Billy Bronco

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1:30 PM

CalPolyPomona

Powered by:  
**servicenow**

Dear Billy Bronco,

Please be informed a separation and property clearance form has been submitted for the following individual.

Employee Name: John Doe

Employee ID: 999999999

HEERA Manager: Billy Bronco

Separating from all university positions: No

Position separating from: XXXXXXXX

Last Day of Work: 2024-12-06

Date of Separation: 2024-12-13

No resignation letter attached

Next Steps

You are responsible to ensure all steps for separation are completed, absence management (including any time-off) is approved, reconciliations are complete, and all property has been returned to the university prior to the last day of worked.

Checklist and other manager resources are found on our website: [EODA/HR Operations Off-boarding website](#).

If you have any questions regarding this process, please respond to this email notification.



**Step 13B (Applicable only if form was submitted by a HEERA Manager Delegate):**

If form was submitted by a HEERA Manager Delegate, HEERA Manager approval is required.

If approved, continue with the remaining steps. Otherwise, business process ends and ticket automatically closes.

CS

CPP Service Desk <servicedesk@cpp.edu>

To Billy Bronco

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1:44 PM



CalPolyPomona

Powered by:

**servicenow**

Review and Approve

Separation Form – John Doe (jdoe) – 999999999 – 2024-12-13 – CPP0000XXXX

Requester: John Doe (jdoe)

HEERA Manager Delegate Submitting on Behalf...:

Employee Who is Resigning (Please verify Bronco Name and Bronco ID Number):

Separating from all university positions: No

Specify position separating from: XXXXXXXXXX

Separating position's HEERA Manager: Billy Bronco (bbronco)

Separation Type: Ending early participation in FERP

Reason for Resigning:

Personal reason:

Other/unknown reason:

Date resignation notice submitted: 2024-11-29

Last Day Worked on Campus or Remote: 2024-12-06

Separation Date-Last day of pay: 2024-12-13

What leave credits are you going to be charging? (e.g., vacation, sick, personal holiday, etc.): Personal Holiday and Vacation

Provide time off dates that have been approved by your HEERA Manager:

Retirement Date:

CalPERS Application Submittal Date:

Participating in FERP:

Transferring 48 sick hours into FERP:

Transferring vacation hours into VRA:

Voluntary Retirement Account: false

Vacation hours transferred into each applicable VRA:

Retiree Vision Coverage: Basic - No monthly premium with a lower allowance every other calendar year

Retiree Dental Coverage:

Is this employee a HEERA Manager or Lead?: Yes

Are there any employees that report to this person?: Yes

Have you decided on a new HEERA and/or Lead for the employees listed above?: Yes

Who will be the new HEERA Manager?:

Who should be temporarily assigned if not the next HEERA manager?:

Is the employee transferring to another CPP department?:

CPP Department:

Is the employee transferring to another CPP Auxiliary, CSU, or UC Campus?:

What CPP Auxiliary, CSU Campus or UC Campus is the employee transferring to?:

Will you be transferring vacation credits?:

Number of vacation hours being transferred:

I have a...: Department ID (An entire department is changing Reports To)

List of Users:

\*

Department ID: XXXXX

Additional users:

I understand that these employees will roll up to the next HEERA manager if there is no Reports To person currently identified.: false

Click here to approve CPP0000XXXX

Click here to reject CPP0000XXXX

Click here to view this approval request in a web browser.

Click here to view your complete list of pending approval requests in a web browser.



Step 14 (ACTION REQUIRED):

Property Clearance Task sent to HEERA Manager to ensure the collection of desktop and/or mobile computing equipment

ACTION REQUIRED - Clearance Task for John Doe (jdoe) - [999999999]

CS

CPP Service Desk<servicedesk@cpp.edu>  
To: Billy Bronco

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2:07 PM

CalPolyPomona

Powered by:  
**servicenow**

**Please reply to this email and specify the Serial/CPK # for the relevant desktop or mobile computing equipment assigned to the employee, confirming that it has been received by the HEERA Manager.**

Computer Tower/Monitor: Serial/CPK #  
Laptop Computer: Serial/CPK #  
Surface Pro: Serial/CPK #  
iPad: Serial/CPK #  
Other: Serial/CPK #

Clearance from the employee’s department indicates that the employee has returned any university property issued.

Employee Name: John Doe  
Employee ID: 999999999  
HEERA Manager: Billy Bronco  
Separating from all university positions: No  
Position separating from: XXXXXXXX  
Last Day of Work: 2024-12-06  
Date of Separation: 2024-12-13

[Click here to learn more about Serial/CPK numbers and how to find them.](#)



Step 15:

Email sent to University Property Clearance Team to ensure university property is collected.

**Note:** Each Property Clearance area (ex: Parking, Key Control, Procurement, IT, Accounting, etc.) will receive their own email with a task to complete.

Notice of Separation for John Doe (jdoe) - [999999999]

CS

CPP Service Desk <servicedesk@cpp.edu>  
To Facilities Planning & Management

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3:03 PM

CalPolyPomona

Powered by:  
**servicenow**

Please be informed a separation and property clearance form has been submitted for the following individual.

If applicable, work with the employee and HEERA Manager to ensure all university property has been returned to your area.

---

Employee Name: John Doe  
Employee ID: 999999999  
Department: HR Info Systems  
HEERA Manager: Billy Bronco  
Separating from all university positions: No  
Position separating from: XXXXXXXX  
CPP Department transferring to:  
Last Day of Work: 2024-12-06  
Date of Separation: 2024-12-13

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[Click this link to send an automated response to mark the task complete.](#)

[Click this link to send an automated response to mark the task incomplete.](#)

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Checklists and other resources are fond on our website: [EODA/HR Operations Offboarding webpage](#).

If you have any questions regarding this process, please email [hris@cpp.edu](mailto:hris@cpp.edu).

Last Revised: 1/9/2025

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Step 16:

Email notification sent to EODA/HR Operations (e.g., Payroll, Benefits, etc.) and Employee Labor Relations & Compliance to ensure separation is processed timely and accurately.

FileMessageHelpAcrobatTell me what you want to do

DeleteReportRespondShare to TeamsAll AppsQuick StepsMoveTagsEditingImmersiveTranslateZoomReply with Scheduling PollFind Time

ReportTeamsAppsQuick StepsLanguageZoom

Notice of Separation for John Doe

CS CPP Service Desk <servicedesk@cpp.edu>

To Resignation@mailman.cpp.edu

cpp-notice-of-separation.pdf95 KB

ReplyReply AllForward

Thu 12/5/2024 8:30 AM

CalPolyPomona

Powered by: servicenow

Please be informed a separation and property clearance form has been submitted for the following individual.

Requester: John Doe (jdoe)

HEERA Manager Delegate Submitting on Behalf...

Employee Who is Resigning (Please verify Bronco Name and Bronco ID Number):

Separating from all university positions: No

Specify position separating from: XXXXXXXX

Separating position's HEERA Manager: Billy Bronco (bbronco)

Separation Type: Ending early participation in FERP

Reason for Resigning:

Personal reason:

Other/unknown reason:

Date resignation notice submitted: 2024-11-29

Last Day Worked on Campus or Remote: 2024-12-06

Separation Date-Last day of pay: 2024-12-13

What leave credits are you going to be charging? (e.g., vacation, sick, personal holiday, etc.): Personal Holiday and Vacation

Provide time off dates that have been approved by your HEERA Manager:

Retirement Date:

CalPERS Application Submittal Date:

Participating in FERP:

Transferring 48 sick hours into FERP:

Transferring vacation hours into VRA:

Voluntary Retirement Account: false

Vacation hours transferred into each applicable VRA:

Retiree Vision Coverage: Basic - No monthly premium with a lower allowance every other calendar year

Retiree Dental Coverage:

Step 17 (Applicable only if employee is separating from all university positions)

IT tasks trigger 24 hours after Separation Date to ensure that access to information resources is removed at the end of employment.

CPP Catalog Task TASK00XXXXX has been assigned to group Service Desk

CS CPP Service Desk <servicedesk@cpp.edu>

To

4:22 PM

Short Description: Remove from Office365 Groups for John Doe

Assignment group: Service Desk

Assigned to:

Due date: 2025-01-08 17:35:06 PST

Click here to view Task: [TASK00XXXXX](#)

Description: Employee Name: John Doe

Employee BroncoName: jdoe

Employee BroncoNumber: 999999999

Employee Affiliations: employee, ft\_perm\_staff, member, staff