

WELCOME

The 2021-2022 Resident Handbook contains important information and dates; including Welcome Week, Weekly Newsletters, Housing Portal, Important Dates, Room Information, Mail & Packages, Move-in, Meal Plan, Winter Break Closure, and Frequently Asked Questions. Feel free to contact University Housing Services (UHS) with any questions regarding the handbook.

HOUSING WEEKLY NEWSLETTERS

UHS e-mails weekly newsletters to residents regarding upcoming important dates and events. Make sure to read the newsletters for important deadlines, such as when meal plan changes are accepted and Housing payment due dates. Parents can sign-up to receive the newsletter by e-mailing housing@cpp.edu.

HOUSING PORTAL

housing.cpp.edu

The Housing Portal gives you access to:

- View your room assignment and roommates
- Message your roommates (this may be helpful when planning what to bring for your room)
- See your mailing address
- Throughout the year UHS will open requests such as: Meal Plan Changes and Room Changes (these are available for certain dates only, check your weekly newsletter for available dates)
- Update UHS Emergency Contact Information
- Submit work orders
- View/ apply for job opportunities

IMPORTANT DATES

Housing Fees Posted to Bronco Direct	July 26
1st Housing Payment Due	August 11
Regular Move-In Day	August 15 - 18
Fall Classes Begin	August 19

ROOM INFORMATION ⓘ

Traditional Halls

What comes in my Traditional Hall room?

There is a desk with chair, trashcan, bed, and mattress. In addition, there are 2 built-in closets and 2 dressers in each room.

What do I need to bring?

- Toiletry items (personal toiletry items; toilet paper and hand soap are provided)
- Bedding items (pillows, comforters, twin XL bed sheets, and mattress pad)
- School supplies
- Clothes, laundry hamper, laundry soap, dryer sheets

What can I bring?

- Mini-Fridge (3.7 cu. ft. or smaller)
- Microwave
- Television
- Decorations
- Food, snacks, drinks

What can I not bring?

- No alcohol or drugs
- No pets other than a fish in a tank that is less than 10 gallons
- No candles or appliances with an open flame or exposed heating element
- No weapons/toys that resemble weapons

Residential Suites

What comes in my suite?

- Living room: couch, armchair, lamp, coffee table, and end table
- Kitchen: electric range, refrigerator, microwave, sink, counter/cabinet space, bar stools
- Bedroom: desk with chair, dresser, bookcase, bed, and mattress

What do I need to bring

- Toiletry items (personal toiletry items, toilet paper and hand soap)
- Bedding items (pillows, comforters, twin XL bed sheets, and mattress pad)
- School supplies
- Clothes, laundry hamper, laundry soap and dryer sheets
- Kitchen supplies (pots, pans, forks, plates, cups, spoons, knives, etc.)

What can I not bring?

- No Mini-Fridge
- No alcohol or drugs
- No pets other than a fish in a tank that is less than 10 gallons
- No candles or appliances with an open flame or exposed heating element
- No weapons/toys that resemble weapons

*This is not a complete list of items that are not allowed, but are the most commonly asked about. For a complete list please reference the License Agreement

RECEIVING MAIL AND PACKAGES

Once you move-in, you can start having mail and packages sent to your campus address. To find your address, log-in to the Housing Portal to see your specific address on the Home page. Mail and packages go through the campus distribution process, and may take an additional 1-2 days before it is available for pick-up.

Letter Mail and Packages for Traditional Hall Residents will be received at the Satellite office in La Cienega (Bldg. 59). The Satellite office will be open Monday through Friday between 8AM to 5PM. E-mail notifications to residents will be sent when there is an item available for pick-up.

Letter Mail and Packages for Residential Suite Residents will be received at the Mailroom on the first floor of Secoya (74). The Secoya Mailroom will be open Monday through Friday between 9AM to 8PM. E-mail notifications to residents will be sent when there is an item available for pick-up.

MOVE-IN INFORMATION

Residents will have an opportunity to schedule their move in time for Sunday, August 15th through Wednesday, August 18th. All students have a designated move-in time to help alleviate the long lines and full parking lots. To sign up for your check-in, log in to your CPP Housing Portal.

Your first stop will be to check-in at your building with a Student ID or Government issued ID. Moving carts will be available to move items from the parking lot to the residential building. Please make sure to check-in to your building first and then you can check-out a cart. To alleviate wait times, cart usage is limited to 30 minutes. Carts must be returned to avoid additional fees/charges.

On move-in day, parking lot F-1 and F-2 (near Residential Halls) and lot Q (near Residential Suites) will be 30 minute unloading spaces. There is no parking permit required on move-in days for these lots and the nearby lots F-4, P and B.

If you arrive after 6:00PM or on the weekend, you will have to call the Resident Advisor on duty of your building. The RA on Duty phone number is available online or at the front door of your building.

MEAL PLAN

Options

- Unlimited Meal Plan - Unlimited meal swipes with 250 meal points per semester
 - 220 meal swipes with 630 meal points per semester
 - 180 meal swipes with 630 meal points per semester
 - 140 meal swipes with 630 meal points per semester
 - Suites Flex Plan - 70 meal swipes with 750 Meal Points per semester (only available to Suites and CRS residents)
- All residents must have a meal plan
 - Fall Semester Meal Plans begin for dinner on August 15th
 - Meal swipes can only be used at the Dining Hall
 - Meal points can be used at any on campus dining facility to purchase food (no alcohol)
 - Unused meals swipes at the end of the semester are forfeited and are not refunded
 - At the beginning of Spring semester, unused meal points from the Fall Semester are rolled over and the spring semester's allotment of meal swipes and meal points are added
 - All unused meal points and swipes at 5PM on Move-Out Day (May 20, 2021) are forfeited.
 - During winter break and winter intersession meal plans are inactive
 - Residents that are on the Suites Flex Plan can choose to use a meal swipe as a meal exchange at The Den or Vista Market for a value of \$7.00 to purchase food

NEW: LAUNDRY PAYMENTS MADE EASY!

We have upgraded our laundry rooms to include washers and dryers that use the PayRange app for residents to pay for their laundry use. Download the app, add funds, and then swipe payment to activate washer or dryer. It's that simple! If you prefer, you can still choose to pay with coins. Limited availability for coin operated laundry machines. Laundry rooms are available in each Residential Hall and in each Residential Suite Community.



PAYMENT SCHEDULE AND COSTS \$\$\$

Housing fees will be billed once a semester, but will be broken into installments due three times per semester. Fall Semester payments will be due August, September, and October. Spring Semester payments will be due January, February, and March. Please see exact dates below. Residents wishing to pay the entire semester at once may do so by the first due date of the semester.

Payment Schedule

Semester	Fees Posted to Bronco Direct	Installment Due Dates
Fall Semester	July 26, 2021	August 11, 2021, September 13, 2021, October 11, 2021
Spring Semester	December 13, 2021	January 12, 2022, February 15, 2022, & March 15, 2022

Residents that wish to pay for the entire year will need to request a Full Payment option by emailing housing@cpp.edu

Housing Cost per Semester

			Meal Plan					Suites Flex Plan** - 70 meals + 750 points	
			140 meals + 630 points	180 meals + 630 points	220 meals + 630 points	Unlimited	Unlimited Meals + 250 pts		
Room Type	Traditional Halls	Halls Single	\$8,434.00	\$8,678.00	\$8,789.00	\$8,669.00	\$8,789.00	This Meal Plan is only available to Suites/CRS Residents	
		Halls Double	\$7,670.50	\$7,914.50	\$8,025.50	\$7,905.50	\$8,025.50		
	Residential Halls	Halls Single	\$8,734.00	\$8,978.00	\$9,089.00	\$8,734.00	\$8,969.00		
		Halls Double	\$7,930.00	\$8,174.00	\$8,285.00	\$7,930.00	\$8,165.00		
	Residential Suites	Suite Single	\$9,352.00	\$9,596.00	\$9,707.00	\$9,587.00	\$9,707.00		\$8,645.00
		Suite Double*	\$8,143.00	\$8,387.00	\$8,498.00	\$8,378.00	\$8,498.00		\$7,436.00

NOTES: *Indicates rooms that have limited availability

**Meal plan only Available to residents living in the Residential Suites/CRS. Rates subject to change. Rates are for Room and Board. During the Fall Semester there is an additional non-refundable \$45.00 IHC fee and a refundable security deposit of \$150.00.

Housing and Financial Aid

Residents that receive Financial Aid should review their financial aid package, and ensure they accept their financial aid. When financial aid disburses it will pay for tuition first, and then any remaining aid is applied to Housing fees. Financial aid will apply to the Housing installments in the order that they are due.

WINTER BREAK CLOSURE

The Residential Halls and Suites will be closed during winter break starting on December 13th. The Buildings will reopen on January 21st. More details about closure will be sent to during Fall Semester.

FREQUENTLY ASKED QUESTIONS

Can I move-in early?

Students can request an early move-in that must be approved and is \$40.00 per night. The Early Move-in Request will be available on the Housing Portal between July 26, 2021– August 8, 2021.

Can I park my car on campus?

Yes. A Cal Poly Parking Permit is required on all vehicles 24/7. Residents that would like to park their car on campus will need to purchase a student parking permit through Parking and Transportation Services. A student parking permit is valid in any student parking lot, but if residents would like to use the Resident Parking spaces, they will need to bring their Student Parking Permit to a UHS office along with their Bronco ID so that an additional sticker can be added to the permit as a Resident Identification. There is no additional cost to receive a resident sticker on the Student parking permit.

Can I rearrange the furniture in my room?

Yes. Furniture can be rearranged in your room. Furniture cannot be removed or block an exit/window. Prior to moving out, the furniture must be returned to the original configuration otherwise a room configuration charge of \$50.00 will be assessed.

Why didn't I get the Room Type I requested?

Due to COVID-19, there is limited occupancy in our residential communities for the Fall semester. This limited the number of students that we can assign to each room, and as such our availability of spaces in each residential community.

Can I request a change of room?

Yes. Students can request a room change 3rd week of school through Housing Portal. Room changes will be offered based on availability and students will relocate during the 5th week of the Fall semester.

Can I change my Meal Plan?

Yes. Residents may increase their meal plan at any time. If a resident wants to decrease their meal plan, there are certain time periods throughout the year that requests are accepted. Check the UHS Weekly Newsletter for the change request periods.