In this Spring 2022 edition of the IT Newsletter, find information on new IT features and services, HackHER Gals, IT Security and Accessibility tips, and more!

For tech help or if you have any tech-related questions, contact the IT Service Desk at 909.869.6776 or via chat at https://www.cpp.edu/ehelp.

Follow us on Twitter @cppIT.
Tech Power Tools for You: New IT Services & Features

MediaVision & Collaborative Space Design

Heather Fannin and Collaborative Space Design have moved to MediaVision. This move aligns MediaVision’s and CPP’s goals of providing high quality and meaningful AV throughout all of our campus’ interactions - [www.cpp.edu/mediavision](http://www.cpp.edu/mediavision).

Student Services Virtual Queues:

The virtual queues provide students a remote option to enter service area queues for face-to-face inquiries or set flex appointments to minimize physical lines and crowds in service areas - [www.cpp.edu/studentsuccess/bronco-advising-center/ssb-queue.shtml](http://www.cpp.edu/studentsuccess/bronco-advising-center/ssb-queue.shtml).

AdobeSign:

AdobeSign is a cloud-based e-signature service, available to active CPP employees, that enables the routing of documents for electronic signatures for university business.

Chancellor Awards $15K Grant to IT&IP’s Learning & Research Technologies for HackHER Gals Program

Congratulations to IT&IP’s Learning & Research Technologies Department for being awarded $15,000 in start-up grants from the Chancellor’s Office for the HackHER Gals Cybersecurity Outreach Program. The money will be used to develop a cybersecurity curriculum, as well as host the first HackHER-thon event in Summer 2022. For more information, including volunteer opportunities, go to: [www.cpp.edu/hackhergals](http://www.cpp.edu/hackhergals).
Tax season is upon us. Each year, taxpayers' personal information is compromised through a multitude of scams. CISA and the IRS Criminal Investigation (IRS-CI) want taxpayers to be aware of tax-related fraud:

1. Don’t respond to text messages, emails or social media posts claiming to be the IRS. They may contain malware that could compromise your personal information.
2. Don’t click links or open attachments in unsolicited emails or text messages about your tax return.
3. The IRS will not call you threatening legal action. If you receive a call like this, hang up.
4. Use secure and reputable websites and tax preparers. Reputable tax preparers and websites are typically available year-round. Ask your tax preparer for their IRS Preparer Tax Identification Number (PTIN). All paid preparers are required to have one.
5. Don’t sign a blank tax return. Taxpayers are ultimately responsible for what appears on tax returns filed with the IRS.
6. Verify payment and refund instructions – Take the time to confirm payment instructions on the official IRS website or trusted Financial Advisor. Your refund should be deposited into your bank account, not your tax preparer's.
7. Visit IdentityTheft.gov for more information about Identity Theft.
Elevating Open House 2022 with Tech

Life and Learning at CPP
Saturday, April 9th

Experiencing the Intangible

Cal Poly Pomona successfully hosted its inaugural campus wide, in person open house on Saturday, April 9th. The bustling event gave prospective students an opportunity to take in student life at CPP and learn more about their college and chosen major by exploring resources and activities.

Members from IT&IP’s Learning & Research Technologies and MediaVision partnered with Outreach, Recruitment and Educational Partnerships (OREP) to help lead the campus wide planning meetings. These meetings produced an event that featured live entertainment, presentations from all eight colleges, and information booths for 30 campus resources and services.

To meet and engage various modes of participation and learning, including virtual event attendance, IT&IP offered use of Whova, an all in one event management app/tool, while MediaVision provided on site recording and event live streaming. This year’s Open House event attracted 3,669 admitted students and their families.
The IT Professional Development Leadership Program focuses on developing leadership skills within the Division of IT&IP. After completing the program this past November, the first cohort of graduates were honored at a celebratory lunch. In attendance was President Soraya Coley and VP and CIO John McGuthry, who congratulated the cohort, acknowledging their achievements within the program.

Pictured in photo above: Top row, from left to right - VP and CIO John McGuthry, Evan Miller, Andrea Handy, Sean Preschern, Carolyn Erwin, and Trevor Henderson; Bottom row, from left to right - Jeanette Baez, Loretta (Rhett) Villanueva, and Jinah Young; On the screen, from top to bottom - Marcy Gates and Lena AbuJaradeh.

Pictured in photo to the left: Top row, left to right - Michelle Elrod, Cynthia Morgan, Kim Allain, Curtis Carpenter, and Jesus Avalos; Bottom row, from left to right - AVP and CISO Carol Gonzales, Deputy CIO Ben Quillian III; On the screen, from top to bottom - Larissa Kupferschmidt and Judy Shui.
A CASE FOR CAMEL CASE

#spaceshaveapurpose. Did you have to read that hashtag a couple times? Did you try to read it phonetically? You’re not alone. Hashtags are used widely in social media. When multiple words are strung together without spaces, it may be difficult for anyone to understand. To make hashtags accessible and more easily read, capitalize the first letter of each word, also known as “camel case”. #UseCamelCase. For more info, go to www.cpp.edu/accessibility.

NEED TECH HELP?

WE'RE HERE FOR YOU!

Visit our IT Student Tech Desk in the University Library on the 2nd Floor or the IT Service Desk in Building 1, Room 100, or chat with us at https://cpp.service-now.com/ehelp. For more information, see IT Service Desk contact information. Download the CPP Mobile App via the Apple App Store or Google Play. For more: https://www.cpp.edu/mobile-app.
TEAM CHANGES

It is with sadness we announce that after 20 years of service Tim Raymond has retired from his position as Executive Director of the Mobile & Web Applications Department. We wish him the best in his future!

We also regret to announce that Carol Demesa has retired from her position in Enterprise Applications. Since joining in 2015, Carol has been a valuable member of our campus. Her contribution was essential to our success, which we very much appreciate. We wish her the best in her future!

And finally, with sadness, we announce that after 20 years, Lori Okamoto has retired from her position as an Information Technology Consultant in IT Client Services. Her positive attitude, smile, and invaluable service to others will be greatly missed. We wish her the best in her future!

HAPPY RETIREMENT

WELCOME TO THE TEAM

IT SECURITY & COMPLIANCE

Darvy Coreas

Darvy comes to us from the Universal Design Center (UDC) at CSUN, filling a vacant position, and was involved in testing for accessibility and document remediation using a variety of methodologies. In his free time, he enjoys playing the guitar, spending time with friends, going on bike rides, and traveling.

Jimmy Thai

Filling a vacancy, Jimmy joins us from Cal State LA where he was a Web Accessibility Developer, who aided in creating a more accessible and inclusive university environment. In his free time, Jimmy loves participating in some form of physical activity or taking a scenic drive.

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Welcome to the Team

Learning Research & Technologies
Institutional Research, Planning, & Analytics

Akira Kanatsu
Akira Kanatsu joins the IRPA team with 8 years of Institutional Research experiences at two CSU campuses. With an earned PhD in Developmental Psychology, Akira will support data informed decisions on equity minded practices through data analyses and by working collaboratively with campus stakeholders. Akira also enjoys hiking, training in Brazilian Jiu Jitsu, and playing volleyball with family.

Trevor Henderson
Trevor has been named Executive Director of MediaVision. During his tenure, Trevor expanded MediaVision services to include video content, Zoom recording, HyFlex classroom design, and the Creation Studio. He also serves as a leader for Commencement, Fall Convocation, and CPP’s campus wide Open House events. In his free time, Trevor enjoys hiking and camping with his son and playing Dungeons and Dragons.

MediaVision: Collaborative Space Design

Heather Fannin
To align better with strategic goals, Heather and Collaborative Space Design have moved from IT Client Services to MediaVision. Heather has been with Cal Poly Pomona for 16 years with additional experience in the private sector designing and installing AV solutions. Heather has led CPP’s classroom upgrades including Smart Classrooms, digital upgrades, and now HyFlex classrooms. She is a proud parent and loves to run and be outdoors.

Chris Crane
Chris joins us from Pomona College where he had 15 years of experience supporting classroom design, implementation, and maintenance. In addition to his wealth of AV knowledge he has a personal passion for all things audio helping his career and empowering his interest in creating and enjoying music.

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WELCOME TO THE TEAM

CLIENT SERVICES

LANDON LACHNER
Landon has joined our IT Client Services team as an Information Technology Consultant II, filling a vacant position. Landon has over 10 years of technical support experience with a proven track record of excellent customer service. Landon will be the primary technician for the Colleges of ENV, CEIS, and Collins. In his free time, Landon likes rock climbing and bouldering, and is a VR enthusiast, as well as a multi instrumentalist: guitar, drums, and ba

KYLE GLORIA
Kyle earned a bachelor of science degree in computer science at San Diego State. Filling a vacancy, Kyle has over four years of desktop support experience in higher education and local government. In his free time, Kyle likes to hike, play video games, and make cold brew coffee.

ENTERPRISE APPLICATIONS

KENTON TSE
Kenton earned a Bachelor of Science in Computer Information Systems at Cal Poly Pomona. Filling a vacant position, Kenton worked the past 4.5 years for Cal Poly Pomona Foundation in Financial Systems. After graduation, Kenton spent a year traveling and teaching English overseas to college students.

PROCESS & PROJECT MANAGEMENT OFFICE

STEPHANYE ALONSO
Stephanye has worked for IT&IP for four years under the direct supervision of Ben Quillian III. She has recently transferred to the Process and Project Management Office, where she will be coordinating activities for a wide variety of campus projects. In her free time, Stephanye enjoys the outdoors and dancing, as well as being physically fit and spending quality time with friends and her dog.