AVAILABILITY AND LOCATION OF LAW ENFORCEMENT ASSISTANCE

The Cal Poly Pomona (CPP) University Police Department (UPD) is located at 3801 W. Temple Ave. Building 109, Pomona, California and provides police services 24 hours a day to our campus community. UPD dispatch can be reached directly 24 hours a day by phone at (909) 869-3070 or dial 911 from any campus landline or blue light emergency call station.

ENFORCEMENT AND ARREST AUTHORITY

UPD officers possess the same authority under the law, including arrest authority, as municipal and county law enforcement officers per Penal Code section 830.2. Further, the California State University Trustees have vested UPD officers with the authority and responsibility to enforce all applicable local and state laws on University property and those areas immediately contiguous to the Cal Poly Pomona campus in accordance with Education Code section 89560.

CRIME REPORTING

The campus community is strongly encouraged to report all known or suspected criminal activity on campus to the UPD as soon as possible. When calling UPD always:

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to provide suspect description, vehicle description, and direction of travel if applicable.
- Do not hang up! Follow the dispatcher’s instructions and stay on the line if it is safe to do so.

By Telephone Contact

- **Emergency:** Dial 9-1-1 (Police, Fire, Medical)
  
  If using a cell phone on campus in an emergency, dial (909) 869-3070. 
  
  **9-1-1 calls made on campus from cell phones are routed to the California Highway Patrol. We strongly encourage campus community members to program this number into cell phones to reduce response time.**

- Non-Emergency After Hours: (909) 869-3070
- Anonymous Crime Tips: (909) 869-3399

In Person Contact

Building 109 is located on the corner of Cypress Lane and Oak Lane adjacent to Parking Structure 1.

OTHER SAFETY AND EMERGENCY SERVICES

**Emergency Call Stations:** Emergency Code Blue Phones are located throughout the campus, including in parking lots and parking structures. Code Blue Phones are equipped with an emergency button activation to directly contact the UPD dispatcher for any emergency need 24 hours a day.

**Safety Alert System:** The campus Safety Alert System is an emergency messaging system that can send alerts to phones, email addresses, text/SMS and TTY/TDD devices, as well as desktop alerts to campus-owned computers. For more information go to [https://www.cpp.edu/em/emergency-communication/safety-alert-system.shtml](https://www.cpp.edu/em/emergency-communication/safety-alert-system.shtml)

**Safety Escort Program:** UPD Student Assistants and/or police officers provide Safety Escorts to/from your class or other campus location by request 24 hours a day. To request a Safety Escort, call UPD dispatch at (909) 869-3070. More information is online at [https://www.cpp.edu/police/programs-and-services/safety-escort-service.shtml](https://www.cpp.edu/police/programs-and-services/safety-escort-service.shtml)

**Emergency Hotline:** In the event of a campus emergency, information and updates will be provided on the university’s Emergency Hotline at (866) 869-POLY (7659). The campus community is encouraged to add this number to their contact lists.
SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

SECURITY OF AND ACCESS TO CAMPUS FACILITIES

UPD is responsible for providing a safe and secure environment, and for the protection of all on campus properties and facilities owned, operated, controlled, or administered by the University. UPD is responsible for controlling access to all University facilities and may revoke access per Penal Code section 626. To provide for the security of campus facilities, UPD enforces Educational Code section 89031 and campus Housing Policies. Most campus buildings and facilities are open to the campus community and the public during the day and evening hours when classes are in session. When the University is officially closed (e.g., observed holidays), buildings are locked and may only be accessed by faculty, staff, and students with proper authorization. All campus facilities have key and/or security card access. Facilities Management is responsible for key control and distribution. The Division of Information Technology (IT) manages alarm and card access control. Access to on-campus student housing facilities is restricted to residents, their approved/escorted guests and other approved campus community members. Housing security includes both key entry and card access. Housing manages card access programs for student residence facilities, except for Sicomora and Secoya Halls which use Bronco Cards and are managed by IT.

Cal Poly Pomona utilizes video security cameras to deter crime, assist in identifying and investigating crime, and to aid in the apprehension and prosecution of offenders. Video cameras are located throughout the campus and may be monitored by UPD or accessed for real-time use.

Our Safer Return to Campus (COVID-19): We continue to prioritize the health and safety of our campus while achieving our No. 1 goal of Student Success. Our Health and Safety Plan includes up-to-date information about the campus’ safety protocols. Before coming to campus, you must assess your health and screen for possible signs of illness. Fill out the Self-Reporting Form if you experience COVID symptoms, test positive or are required to quarantine/isolate. Guests, visitors, and vendors must follow protocols when coming to campus. Up-to-date information for our community may be found on-line at Safer Return including potential workplace exposure to COVID-19 and the University Risk Response Plan.

SECURITY CONSIDERATIONS USED IN THE MAINTENANCE OF CAMPUS FACILITIES

Security considerations are a priority in the maintenance of campus facilities. Campus facilities and grounds are designed and maintained to promote safety and prevent crime and are inspected on a regular basis. Grounds staff keep vegetation controlled around lighting and along campus walkways and roadways on a regular schedule. UPD Student Assistants typically conduct Code Blue Phone checks once per semester. UPD also conducts preventative maintenance on the campus alarm and access system. Concepts of crime prevention through environmental design are considered for new construction, planning and improvements on campus.

Facilities Management responds to facilities emergencies and reports of potential safety and security hazards (e.g., broken windows, inoperable locks, lighting problems, downed trees). To report a potential hazard, contact Facilities Management during business hours at (909) 869-3030. After hours, contact UPD at (909) 869-3070.

FIRE SAFETY

Most campus buildings, including student residential facilities, are protected by fire sprinklers and/or smoke and heat alarm systems. Facilities Management has a preventative maintenance program that includes fire alarm and system testing. Foundation and ASI buildings are also tested by contracted vendors. The Annual Fire Safety Report provides information regarding fire safety, fire safety systems and fire statistics in student residence facilities. The report may be accessed on-line at https://www.cpp.edu/housing/documents/fire_safety_report.pdf Student residents receive fire safety and evacuation information as part of their move-in process.

Evacuation drills are conducted annually involving all University Housing Services and Foundation Housing Services/University Village (Housing). All Housing professional staff and student resident and community advisors receive training in evacuation policies and procedures. An annual mock evacuation drill is conducted with all Housing staff. An annual campuswide evacuation drill is scheduled coordination with the Great California Shakeout. An additional campuswide full evacuation drill is planned for Spring 2024.
SPECIAL EVENT SAFETY PLANNING

Preparation for large campus events typically involves the creation of Incident Action Plans according to the Standardized Emergency Management System (SEMS) and in collaboration with mutual aid agencies and contracted safety personnel. In alignment with county, state and CSU requirements and recommendations, the campus best practices guidelines offer a baseline for safety when conducting any event or gathering in person, on or off campus. Event planners can require additional safety procedures at their events to better match the event location. The guidelines may be found on-line at https://www.cpp.edu/safer-return/events.shtml

ACTIONS TAKEN IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY

• Implemented a campus Naloxone Distribution Program in compliance with the Campus Opioid Safety Act (SB367). Equipped UPD police officers with Naloxone, the opioid overdose reversal medication, for the emergency treatment of known or suspected opioid overdose. Naloxone is also available at: Student Health Services, Bronco Student Center, Bronco Recreation and Intramurals Complex, University Library, Counseling & Psychological Services, University Housing, University Village, and Collins College.
• Updated guidelines for groups hosting events in ASI managed facilities to align with CA Assembly Bill 506.
• Completed a $5-million roadway rehabilitation project, which yielded crosswalk improvements and ramp upgrades to comply with Americans with Disabilities Act (ADA) requirements, widened the road to ease traffic congestion and accommodate a dedicated shuttle bus lane, and implemented measures to enhance pedestrian safety.
• Installed 50 AEDs within state-owned buildings to increase emergency access. AEDs are also maintained in CPP Enterprises and ASI managed facilities. Standardized emergency response equipment in ASI managed facilities, including portable O2 and AED.
• Stationed mobile video camera trailers in campus Parking Lot B as a crime deterrent and investigative tool. Initial assessments indicate promising results and expansion of this pilot program will be considered.
• UPD community relations team/Emergency Management continued to increase outreach and education and awareness activities (e.g., active shooter, emergency preparedness, personal safety training) and developed a new office safety series.
• Increased uniformed presence and visibility on campus by redeploying Public Safety Specialists assigned to the Lanterman property to conduct additional campus patrols as part of their shift duties.
• Hired and onboarded a new CPP Enterprises Health & Safety Program Coordinator to ensure alignment with campus safety protocols, including employee, food, and vehicle safety, and to improve safety plans.
• Hired additional security services for the University Village during winter break to increase safety and deter crime during this period of lower student resident occupancy.
• Launched a campuswide x3070 marketing campaign to promote education and awareness of methods to contact UPD for emergency response and assistance.
• Bolstered campus readiness through new and refresher crisis communication training for the university’s Strategic Communications team members.

CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS

• Implement a License Plate Recognition (LPR) System, including the installation of mobile license plate readers to enhance parking operations, deter criminal activity, and to aid in criminal investigations.
• Upgrade existing lighting in parking lots campuswide with brighter, more efficient LED fixtures.
• Initiate a campuswide project to remove landscaping in strategic areas to improve sight line and address other impediments to reduce traffic accidents and improve pedestrian safety.
• Explore traffic circulation and pedestrian and vehicle safety improvements as part of the Student Services Building (SSB)/Welcome Center and Red Gum Ln. initiative.
• Install additional Emergency Code Blue Phones at the University Village.
• Hire and onboard a second UPD Lieutenant to enhance management functions and to support a continued focus on advancing community policing programs and initiatives.
- Continue to hire additional security services for the University Village and Kellogg West during low occupancy periods such as winter break and summer.
- Implement updates to the CPP Enterprises Illness and Injury Prevention Plan (IIPP), vehicle safety and documentation plan, and other safety updates in critical organizational areas, working closely with university Environmental Health & Safety.
- Revamp the campus Emergency Operations Plan and Building Emergency Response Plans, including adapting Evacuation Coordinator program to align with Chancellor’s Office guidance.
- Conduct an Emergency Operations Center (EOC) Coordinated Terrorist Attack functional exercise in conjunction with the Chancellor’s Office and Los Angeles County CSU campuses (LA, Dominguez Hills) in preparation for the Olympics.

**RECORDS OF ON-CAMPUS CRIME**

California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact clery@cpp.edu