



UNDERSTANDING YOUR STUDENT ACCOUNT INFORMATION

You may access your student account through Bronco Direct by going to the Account Inquiry link in your Student Center under Finances. The account information includes five separate pages:

Account Inquiry – Account Summary

The Account Summary lists the total due per quarter plus pending financial aid. It also shows the amount due now and the amount due in the future.

“Total Due” reflects the amount that the student is currently REQUIRED to pay, which is \$300. In the example below, the student has charges of \$2,045.51 for Spring 2013 but is NOT REQUIRED to pay since the student was awarded Pending Financial Aid for Spring of \$7,167.33.

Favorites Main Menu > Self Service > Student Center

John Doe

Account Inquiry | Account Services

summary | activity | charges due | payments | pending aid

Account Summary

You owe 2,345.51. For the breakdown, access [Charges Due](#)

- Due Now 2,045.51
- Future Due 300.00

**** You have a past due balance of 2,045.51. ****

Term	Outstanding Charges & Deposits	Pending Financial Aid	Total Due
Winter Quarter 2013		500.00	
Spring Quarter 2013	2,045.51	7,167.33	
Fall Quarter 2013	300.00		300.00
Total	2,345.51	7,667.33	300.00

Currency used is US Dollar.

[MAKE A PAYMENT](#)

Account Inquiry – Account Activity

The Account Activity lists all the detailed transactions posted to the student account over a fixed period of time and includes charges, payments, financial aid refunds. This detailed breakdown supports the totals in the account summary.

John Doe

go to ...

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Account Activity

View by

From

09/22/2012



To

03/22/2013



All Terms

go

Transactions					
		Find View All	First	1-10 of 58	
Posted Date	Item	Term	Charge	Payment	Refund
02/11/2013	ASI Athletic Fee Spr	Spring Quarter 2013	7.93		
02/11/2013	ASI Fee Spring	Spring Quarter 2013	24.38		
02/11/2013	BIO 111 Life Science Lab - Life Science Laboratory	Spring Quarter 2013	10.00		
02/11/2013	Health Facilities Fee Spring	Spring Quarter 2013	2.00		
02/11/2013	IRA Fee Spring	Spring Quarter 2013	12.00		
02/11/2013	SHC Spr Student Health Center	Spring Quarter 2013	78.14		
02/11/2013	Student Union Fee Spring	Spring Quarter 2013	87.06		
02/11/2013	Tuition Fee Spring	Spring Quarter 2013	1,824.00		
02/05/2013	Suites Rent - Academic Year	Fall Quarter 2013	300.00		
01/24/2013	REFUND FINANCIAL AID	Winter Quarter 2013			491.00

First 1-10 of 58 Last

Currency used is US Dollar.

MAKE A PAYMENT

Account Inquiry – Charges Due

The Charges Due lists all outstanding charges and deposits that have been incurred to date and includes a summary, details by specific due dates and details of charges.

John Doe

go to ...

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Charges Due

Following is a Running Totals summary by due date of the charges and deposits that you owe. Review either the Details by Due Date table or the Details by Charge table to see the specific charges.

Due Date	Due Amount	Running Total
03/11/2013	2,045.51	2,045.51
04/02/2013	300.00	2,345.51

Currency used is US Dollar.

Details by Due Date

Currency used is US Dollar.

View By

All Terms

go

Charge	Due Date	Term	Amount
ASI Athletic Fee Spr	03/11/2013	Spring Quarter 2013	7.93
ASI Fee Spring	03/11/2013	Spring Quarter 2013	24.38
BIO 111 Life Science Lab - Life Science Laboratory	03/11/2013	Spring Quarter 2013	10.00
Health Facilities Fee Spring	03/11/2013	Spring Quarter 2013	2.00
IRA Fee Spring	03/11/2013	Spring Quarter 2013	12.00
SHC Spr Student Health Center	03/11/2013	Spring Quarter 2013	78.14
Student Union Fee Spring	03/11/2013	Spring Quarter 2013	87.06
Tuition Fee Spring	03/11/2013	Spring Quarter 2013	1,824.00
Suites Rent - Academic Year	04/02/2013	Fall Quarter 2013	300.00
Total due for this view			2,345.51
Total due			2,345.51

Account Inquiry – Payment History

The Payment History lists all payments posted to the account, including financial aid and scholarship disbursements.

John Doe

Account Inquiry | Account Services

summary | activity | charges due | **payments** | pending aid

Payment History

From To

Date Paid	Payment Type	Paid Amount
01/22/2013	Cal Grant B Subsistence	491.00
01/22/2013	Cal Grant B Subsistence	491.00
01/15/2013	MSC Credit Card Pmt	49.00
01/02/2013	Miscellaneous Scholarship 1	1,666.33
01/02/2013	Federal Pell Grant	1,850.00

First 1-5 of 12 Last

Account Inquiry – Pending Financial Aid

The Pending Financial Aid lists pending or anticipated aid that has NOT yet been posted/disbursed to the account. Pending financial aid amounts can be viewed by all terms or by specific terms.

John Doe

Account Inquiry | Account Services

summary | activity | charges due | payments | **pending aid**

Pending Financial Aid

View By

Award	Term	Amount
Renaissance Scholarship 1	Winter Quarter 2013	500.00
Federal Pell Grant	Spring Quarter 2013	1,850.00
Ed Opport Grant (EOP)	Spring Quarter 2013	668.00
State University Grant	Spring Quarter 2013	1,824.00
Cal Grant B Subsistence	Spring Quarter 2013	491.00
Cal Poly Pomona Grant NV	Spring Quarter 2013	168.00
Renaissance Scholarship 1	Spring Quarter 2013	500.00
Miscellaneous Scholarship 1	Spring Quarter 2013	1,666.33
Total Pending Financial Aid for this view		7,667.33

First 1-9 of 9 Last

PLEASE NOTE: Your payments must be received by the due dates to prevent a hold being placed on your account. A hold will prevent you from receiving a transcript and registering for courses and can only be released when fees are paid.

Your account may also be subject to collection action if the bill has been outstanding for 90 days or longer. Additional penalties may be assessed and/or your account will be referred to a collection agency.

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