1. **I don’t see anything on my Transfer Credit Report (TCR)/My TCR is blank.**

   Please send an email to registrar@cpp.edu and include your name, Bronco ID, and transfer institutions attended and it will be forwarded to our staff for processing.

2. **I have a TCR but my most recent coursework (Spring 2018 or Summer 2018) is missing.**

   If you sent in a second transcript with additional coursework, that coursework will be evaluated and processed on a rolling basis prior to your next registration period.

3. **I have a TCR but my out-of-state or 4-year transfer work is missing.**

   We do not have articulation agreements with many of these schools so providing a TCR can take some extra time and analysis. Please send an email to registrar@cpp.edu and include your name, Bronco ID, and transfer institutions attended and it will be forwarded to our staff for research.

4. **It doesn’t look like I am getting credit for all the courses I took.**

   Depending on whether there is an established articulation agreement (course-to-course equivalencies) with CPP and your home institution, you will either receive CPP specific course credit or elective credit for everything that is baccalaureate-level (college or university-level). If you think you should be receiving CPP course credit for a specific transfer course, please discuss this with your College Advisor.

5. **What do these mean on my TCR?**

   - **TRN TRN-LD:** This means this course does not have a specific CPP course equivalency and that you are receiving general elective credit for this course. This means the units and the grade do count in your unit totals and GPA.
   - **TRN NON-BC:** This means that this course is non-baccalaureate (not transferable to a college or university). You are not receiving units or GPA points for this course.
   - **TRN C1:** This is an example of a course that fulfills GE Area C1 but does not have a CPP course equivalency. The units and GPA do count in your totals.
6. I think or know that I am GE certified from my community college. How will I know if I am complete with my CPP GE?

We will review GE Certifications prior to the beginning of advising for Spring 2019 registration. If you believe you are GE certified from a community college, please work with your advisor to select classes that you have not already taken. Once we process the certification, your DPR will show all lower-division GE complete. Please note that CPP has an upper-division GE requirement of 3 classes (9 semester units) that all students need to take, regardless of whether or not they have been GE certified.