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OUR MISSION

We build inclusive communities, cultivate holistic wellbeing, and advance student success

OUR VALUES

Collaboration
Inclusivity
Integrity
Innovation
Student-Centeredness
**Communications & Marketing Specialist**

**A GLANCE**

**STUDENT HEALTH AND WELLNESS**

92% Students who said the Health Wellness Card taught them something new about their health

**STUDENT CONDUCT AND INTEGRITY**

Student rating of the workshop Avoiding Plagiarism on its ability to teach University plagiarism guidelines

78% **CAREER CENTER**

Percentage of graduating students who visited the Career Center who said it had a significant impact on their college experience

**STUDENT SUPPORT AND EQUITY PROGRAMS**

Student Support and Equity Programs (SSEP) was named the most influential Student Affairs department by graduating students in the Senior Exit Survey

**OVERALL WINNING RECORD BY ALL CPP ATHLETIC TEAMS**

117-60-4

**EXTERNAL FUNDS DONATED AND PLEDGED TO STUDENT AFFAIRS**

$1,067,000

**327**

Professional Staff

**850+**

Student Staff
GIVING THE POLYTECHNIC ADVANTAGE

Cal Poly Pomona is one of only two polytechnic universities of the 23 California State University campuses and 11 polytechnics in the nation.

The classical meaning of polytechnic is “skilled in many arts.” At CPP, this means students will be served by an inclusive polytechnic university that inspires creativity and innovation, embraces local and global challenges, and transforms lives.

The mission of the Division of Student Affairs contributes to this polytechnic advantage in numerous ways, from coaching models to innovative programs, impacting students throughout their college experience and beyond.

Learn by doing. Learn by *discovering*.
Student Affairs offers diverse, multicultural programs and services that create an inclusive community experience for students. Over 14,000 accommodations allow students with disabilities equal access to academic programs and services. College Themed Living Communities offer students from all backgrounds an opportunity to live together and explore career paths. Our unique Rose Float program is comprised of students from all majors to promote an experience that fosters integrative learning, discovery, and creativity.

We promote a university where all students thrive through an Integrated Care Network. We encompass all areas of student wellbeing, housing, and food security. Our Housing Care Program and the permanent ASI food pantry (Poly Pantry) are just a few examples of how we’ve addressed these needs. This past year, we hosted four mobile food pantries with 2,336 students receiving food. Our counselors facilitated 113 distinct educational workshops. Native American students, Womxn students, LGBT students, and students with dependents, among others, were supported through the creation of support circles.

Utilizing an inclusive coaching model, multiple departments assisted students with career readiness and overall growth and development. The Educational Opportunity Program (EOP) served 11% more low income, underrepresented students in their summer transition program, contributing to lowering the equity gap. Our Division contributed to reducing the financial barriers facing many of our students by raising over $209,000 in scholarship funds for low income, foster youth, and veteran students. Year around care and support for student athletes led to continued success in the classroom and in competition, with an average GPA of 3.04 and 2 conference championships.
Associated Students Inc. (ASI)

www.asi.cpp.edu

Highlights

- Steward nearly $18 million in fee revenues, and approximately $20 million in reserves
- 68 ASI student employees participated in the Emerging Leaders Program, and 76 professional staff were provided with professional development opportunities
- 104 ASI student leaders and employees graduated
- Recognizing the basic needs of students, the Poly Pantry, a permanent food pantry, was opened
Associated Students Inc. (ASI) Programs
WWW.ASI.CPP.EDU

Highlights

- Student Government Cabinet is one of only five in the CSU that now has an Officer for Diversity & Inclusion
- ASI Sports Clubs grew from 5 to 15 clubs, consisting of 474 students
- 15 percent of first-time freshmen participated in Intramural Sports
- The Bronco Intramural Recreation Center (BRIC) supported a daily average of 57 students participating in Group Fitness programming
- The Bronco Events & Activities Team (BEAT) piloted new Bronco Family Day
- 58 kids participated in Kids University, with a 91 percent satisfaction rating from parents

"ASI events make me feel like I belong, and also that the school cares that a student has a balanced life."
Associated Students Inc. (ASI) Services

Highlights

- The Children's Center served 167 student parents, with 35 graduating
- ASI Financial Services served 22 departments and 315 registered Student Clubs & Organizations
- 93 percent of those surveyed reported overall satisfaction with ASI Financial Services
- 215 students attended The Student Experience, an increase of more than 30 percent
- ASI won 10 design awards at the American Advertising Federation Addy Awards
- Over 5,000 students experienced the programs, services, and space of the Games Room
Associated Students Inc. (ASI) Space

www.ascii.cpp.edu

Highlights

- Dedicated $4.8 million for ASI repairs and maintenance throughout the year
- 54,566 individuals attended events in the Bronco Student Center (BSC)
- The BRIC had 472,338 users entering the facility
- The BRIC was open a total of 117 hours every week during the academic year
- The BSC hosted 1,530 events and reserved 4,871 rooms

“As a commuter, ASI events make me feel more connected...I feel like I am engaging in the campus. The sense of community felt at these events is great.”
Students gained employment or an internship through Handshake.

56% increase in the number of students utilizing the clothes closet over the past two academic years (this year, 1,317 students visited).

707 students gained employment or an internship through Handshake.

“Thank you to the Career Center staff for taking time to help us professionally develop!”

Highlights

- Partnered with Bronco LEAD to produce Career Center Student Success Conference
- Collaborated with Center for Community Engagement to produce the Part-time Jobs and Volunteer Fair
- Piloted an innovative, post-graduation hiring fair in May, with over 500 students participating
- Over 1,100 organizations visited campus to recruit students
- Hosted networking events including the CPP Professional Engineering Mixer
- Created an alumni mentoring platform on Handshake in collaboration with the Alumni Association
Orientation Services
WWW.CPP.EDU/ORIENTATION

Highlights

- Successfully launched a tailored and abbreviated Orientation during the summer before Semester Conversion
- 80.6 percent of transfer students who attended summer orientation enrolled in 12+ units
- Expanded staff to build out a Parent/Family program
- 1,374 parents, families, and guests attended summer Orientation

7,731
STUDENTS COMPLETED SUMMER ORIENTATION

93%
FIRST YEAR STUDENTS REGISTERED FOR 12 UNITS UPON COMPLETING ORIENTATION
Educational Opportunity Program (EOP)

www.cpp.edu/ssep/eop

Highlights

- Processed 16,073 applications, an increase of 42% year over year
- Expanded the number of EOP students served overall in transition programs by 11 percent
- Conducted 5,952 advising appointments
- Admitted 752 new students into the program in Fall 2018
- $3,700 donated to the department directly from individuals

"EOP is a head start in life. I've learned many skills that essentially help me throughout my career. I don't know where I'd be without the tutoring and advisors."
Veterans Resource Center (VRC)

www.cpp.edu/ssep

Highlights

- Coordinated the collection of military transcripts to develop a military course database for the articulation of military transfer credits
- Completed a Program Review focused on services specifically to Veteran populations and overall campus climate review
- 215 veteran students visited the Center 3 or more times throughout the academic year

561 VETERAN STUDENTS AT CPP

2X MORE SPACE IN THE NEW VRC AT THE STUDENT SERVICES BUILDING
Renaissance Scholars (RS)

WWW.CPP.EDU/SSEP/RENAISSANCE-SCHOLARS

Highlights

• Secured two years of additional funding from the Angell Foundation, increasing scholarship and programming funding opportunities
• 35 RS alumni completed or are in progress of attaining a Master’s or Advanced Degree
• During fall semester, 15 Renaissance Scholars maintained a GPA of 3.0 or higher
• 93 percent of Renaissance Scholars were retained after their first year in the program

"The guidance provided by Renaissance Scholars is essential to the survival of emancipated foster youth attending college."
Visits to the Health Center

Students participated in workshops/programs

Highlights

- Administered 1,239 flu shots at no cost to students
- Performed 1,358 x-rays which served 943 students
- Dispensed 12,151 prescriptions
- Distributed 2,554 safer sex supplies and implemented Sexual Health Week
- Created programs in collaboration with different departments including ASI, academic departments, University Housing, and the Cultural Centers
- Through the Bronco Cares Basic Needs Program, 118 students received case management support including meal assistance, emergency housing, and emergency grants

"I am extremely grateful for everything from SHWC. I do not easily forget those who have helped me in my journey. I will find a way to pay it forward."
Disability Resource Center (DRC)

Highlights

- Initiated student success coaching programs focusing on executive functioning skills and social skills
- Hosted a successful visit from a leading expert on autism in higher education
- Identified and purchased new dispatching software for Mobility Assistance Cart (MAC)
- Worked with IT and Accounting Services to implement an electronic system for hiring and processing peer note-takers
- Conducted 126 student success coaching sessions and 222 peer advising sessions
- Staff participated in 1,114 meetings with students

“The DRC has made a huge impact on my overall academics at CPP. Their support, knowledge, and care has helped me reach my goals of going beyond my comfort zone and becoming a well-rounded student.”
Counseling and Psychological Services (CAPS)

Highlights

- New Care Services Coordinator resulted in increased non-counseling services in the form of 308 wellbeing coaching (life skills) sessions
- Hosted 113 Wellbeing Workshops on 15 different topics, including specialized topics during finals week
- Held a special workshop session during finals week in which 95 percent of students taking evaluations on Wellbeing Workshops reported learning helpful strategies
- Partnered with Intrafraternity Council to develop a mental health training series for officers and Greek Life to increase awareness of mental health

"Don't feel like you are the only one. Never feel like a burden. There are so many outlets and ways to get help."
1,500 students reached through awareness and preventative programs hosted by SAS

Survivor Advocacy Services (SAS)

www.cpp.edu/survivoradvocacy

Highlights

- Hosted an event on Denim Day to raise awareness against interpersonal violence, which included a march, a gallery space for the Clothes Line project, and a spoken word reception, with 140 students and 20 faculty/staff members participating
- Established partnership with faculty from Sociology and Gender, Ethnicity and Multicultural Studies (GEMS) to create professional growth internship opportunities for six students in gaining hands-on experience
- Of those students who attended a workshop or program, over 90 percent felt confident in referring and sharing SAS as a resource to their peers
- Held 152 direct therapeutic sessions and over 200 hours of advocacy work
Integrated Care Network (ICN)

www.cpp.edu/healthwellbeing/icn.shtml

Highlights

- The Behavioral Intervention Team Care Coordinator visited 26 out of 28 students hospitalized for mental health emergencies, providing them support and resources
- Awareness of the ICN increased as evidenced by referrals from multiple campus partners
- Developed processes for emergency housing and emergency grant programs
- The ADHD Specialty Care Coordinator implemented an Executive Function Skills Coaching Program
- From April-June 2019, the Poly Pantry distributed 1,797 non-perishable and personal care products
University Housing Services
WWW.CPP.EDU/HOUSING

Highlights

- Completed 80 percent of Student Housing Replacement Phase I construction with an on-time opening slated for January 2020
- Developed and implemented the Residence Life Intern Program with graduate students supporting professional staff
- Increased faculty in residence from 1 to 3 in conjunction with College Themed Communities
- Residents of college themed communities have a 9.25 percent higher number of successfully completed units compared to non-resident students

Students who live in a college themed community average 6.6% higher GPA than non-resident students
University Housing Services

WWW.CPP.EDU/HOUSING

Highlights

- Hosted 5,596 summer conference guests
- Invested $1.2 million in major and preventative maintenance projects through the housing portfolio
- Processed over 30,000 pieces of mail and packages
- Facilities processed 4,455 individual work orders
- 211 students applied for the RA Student Leader position

"Living on campus showed I am more capable of meeting new people than I realized."
Student Conduct and Integrity

www.cpp.edu/studentconduct

Highlights

- Presented to new adjunct faculty on Academic Integrity Process during new faculty orientation
- Expanded office representation to other departments around campus by providing presentations about conflict resolution, ethics and moral conduct, and how to avoid plagiarism
- Created a mentoring sanction to pair students with faculty/staff to assist with the overall growth and development of students who come through the student conduct process
- Changed Resolution Agreement template in Maxient, reducing process time to less than an hour

"Thank you for the opportunity to not only explain myself, but also to gain some of your knowledge."
Office of Student Life & Cultural Centers

**Highlights**

- The African American Student Center implemented an academic initiatives series including tutoring and faculty support initiative in response to challenges students were experiencing with semester conversion.
- The Womxn’s Resource Center established a new Student Parent Support group in collaboration with CAPS to include peer support circles, counseling groups, expanded lactation space hours, changing table, and more.
- Improved club and student organization registration process and communication with students and advisors.
- Endorsed 185 students through the Bronco LEAD Program.
- Greek life donated 4,500 cans to the Poly Pantry grand opening.

“At the Pride Center, I have a home and people who support me. I feel like the space benefits students in the community to stay on track to graduate.”

- **35,000** total number of student visits to all cultural centers.
- **8,000+** students at CPP who are a member of at least one club or organization.
- **$13,000** donated to St. Jude’s Children’s Research Hospital by Greek Council.
Rose Float
WWW.ROSEFLOAT.ORG

Highlights

- Collaborated with the College of Agriculture to produce sunflowers, statice, and strawflower in flower fields
- Broke ground on a new 7,200 sq ft Rose Float Lab
- Secured a new scholarship donor, The Maio family, who contributed to one student’s academic success and has agreed to add another scholarship in the amount of $2000 next school year
- Won the 2019 Tournament of Roses Extraordinaire Award
- Formed a 30 student member committee to plan the assembly of the float

“One of the best clubs to get involved in is the Rose Float club. The club has provided me with more than just a valuable resume building experience... also a second family I know I can always rely on.”
Bronco Dreamers Resource Center (BDRC)

www.cpp.edu/deanofstudents/dreamers.shtml

Highlights

- Successfully launched peer mentoring partnership with the College of Engineering
- Collaborated with McNairs Scholars to further support Undocumented Student access to conduct research
- Hosted a total of six Dreamers Ally trainings for faculty, staff, and students
- Served over 4,500 inquiries through the department, varying from assistance with the California Dream Act, workshops, legal aid, and one-on-one meetings with the coordinator
Project Success
WWW.CPP.EDU/PROJECTSUCCESS

Highlights

- Established academic focused peer-mentoring through program interns using a new network staff who identify as men of color
- Created a space for students to disseminate gender and cultural expectations
- Sponsored 5 students to attend the Men of Color National Summit in South Carolina
- Expanded program to serve Southeast Asian Men

“Most men hold back their feelings, and there aren’t many situations for them to be open because of the idea of what a ‘real man’ is. Project SUCCESS has shown me how to achieve my potential.”

$10,000 SCHOLARSHIP MONEY AWARDED TO A TOTAL OF 8 PROGRAM STUDENTS

11 MEN OF COLOR STAFF MENTORS FROM VARIOUS DEPARTMENTS ACROSS CAMPUS
"As a student athlete here at Cal Poly Pomona, I have become a more efficient and persistent individual. I am proud and thankful to be a part of the Bronco Family."

NCAA Sponsored Sports

Highlights

- 11 NCAA Division II Sports, including
  - Women's Soccer
  - Men's Soccer
  - Women's Volleyball
  - Women's Cross Country
  - Men's Cross Country
  - Women's Basketball
  - Men's Basketball
  - Women's Indoor Track & Field*
  - Women's Outdoor Track & Field
  - Men's Outdoor Track & Field
  - Baseball

* Newly established, will begin competing in 2019-2020
**Strength, Conditioning, & Sports Performance**

**www.broncoathletics.com**

**Highlights**

- Men’s Soccer, Men's Basketball, and Baseball won California Collegiate Athletic Association Conference (CCAA) championships
- The department as a whole placed 2nd out of 13 in the CCAA Commissioner's Cup
- Women’s Basketball, Volleyball, and Men's Track & Field placed 2nd at Conference championships
- 9 of 10 teams qualified for the CCAA and/or NCAA playoffs
- Had 5 All-Americans, 36 All-West Region selections, and 45 CCAA honorees
- Multiple teams were in the top 25 final national rankings, including Men’s Soccer (#3), Volleyball (#17), and Men's Cross Country (#25)
Facilities & Space Management
WWW.BRONCOATHLETICS.COM

Highlights

- Developed and implemented the Scolinos Baseball Field Phase II project with the installation of a new concrete split face backstop, safety and fan-friendly pro-style netting system and all new internal fencing
- Both Scolinos Field and Kellogg Stadium received all new natural grass turf replacement during the 2019 summer
- Hosted 20 outstanding faculty and staff at a home basketball game during Faculty/Staff Appreciation Night
- Installed three new digital score-rite press tables in Kellogg Arena

1,000+
HOURS PROGRAMMED AT KELLOGG ARENA, KELLOGG STADIUM, AND SCOLINOS FIELD FOR NUMEROUS INTERNAL AND EXTERNAL PARTNERS
Average cumulative GPA of CPP student athletes for Fall and Spring semesters:

- Highlights:
  - Served as a model in the CCAA for closed-captioning broadcasting home athletic events and aligned with play-by-play broadcasts and 3 camera live streaming.
  - 64% of all student-athletes achieved a Spring 2019 GPA of 3.0 or higher, and 25% achieved a 3.5 or higher.
  - 55 students graduated, representing all 8 colleges.
  - Hosted all teams in a Title IX and bystander intervention educational seminar in Kellogg Arena with a 4-person external group ("SEX-E") to present and role play potential situations and outcomes that could happen in collegiate settings.
External Relations

Highlights

- Held a National Letter-of-Intent signing press conference for a 5th grade student diagnosed with a serious illness, “signed” her to be a Women’s Track & Field student-athlete, and held press conference with approximately 150 student-athletes, all head coaches, and most assistant coaches attending.

- Completed community service projects supporting Make-A-Wish, Inland Empire Food Bank, and Inland Empire Humane Society.

- Hosted the ESPN 3 NCAA Division II National Game-of-the-Week for Women’s and Men’s Basketball; a program-first nationally hosted broadcast from Kellogg Arena.

MOVED FROM SINGLE CAMERA TO A 3-CAMERA WIRELESS SYSTEM FOR LIVE EVENTS, WITH IN-GAME “LIVE LOOK” PRODUCTION.
Operations - Budget & Business Processing/IT

www.cpp.edu/student-affairs/operations

Highlights

- Allocated $130,000 for graduate student positions across the Division
- Improved functionality of personnel and professional development smartsheets
- Created professional development tracking system, resulting in new money awarded as development for Division staff members
- 100% of departments across the Division completed their business continuity plan
- Refreshed 80 older computers with new hardware

$945,000
Awarded in permanent and one-time monies to support the hiring of additional staff and aid in program expansion.
Operations - Communications & Marketing

www.ccpp.edu/student-affairs/operations

Highlights

- Launched a comprehensive social media platform presence across Instagram, Facebook, Twitter, and YouTube, helping increase visibility and student interaction
- Redesigned main Student Affairs website in addition to others across the Division, including OSLCC and Dean of Students
- Created new publications for internal and external audiences, including the Student Handbook, Faculty/Staff Resource & Referral Guide, and Division Impact Report
- Established cohesive branding for the Division with new logo, templates, and promotional items

112
Average number of new Instagram followers each month since launch
Highlights

- Completed multi-phase planning effort resulting in new Divisional strategic plan and mission and vision statements
- Further expanded culture of assessment by outlining a cycle of assessment, timeline of plan submissions and actions, and sharing resources from leaders in the field, including the National Association of Student Personnel Administrators (NASPA) and the National Institute for Learning Outcomes Assessment (NIOLA)
- Collaborated with faculty and staff across campus to hold 13 Assessment Coffee Hour presentations, where data practices were shared and discussed
- Expanded modules within Campus Labs Baseline to create a more streamlined process

"It was great to see a broad based effort across the entire Division throughout the Divisional strategic planning process."
STRATEGIC PLAN 2018-2023

1. Advance Career Readiness
   Engage the campus community and external leaders in a process to transform career education to better prepare students for the future of work and human and civic engagement.

2. Foster Student Health and Wellbeing
   Create a caring environment where all students thrive.

3. Maximize Student Success
   Eliminate the equity gap by enhancing student access, inclusion, and belonging.
STRATEGIC PLAN 2018-2023

Create a Co-Curricular Experience
Demonstrate the impact of a polytechnic co-curricular experience and services that support student success

Cultivate Organizational Effectiveness
Ensure student success by strategically aligning divisional human, fiscal, and physical resources
CONTACT US

Follow our website and social media platforms to stay informed about important student affairs events, programs, clubs, initiatives, and more.

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WWW.CPP.EDU/STUDENT-AFFAIRS
This report is intended to be a snapshot of the impact our departments and programs have at Cal Poly Pomona and the broader university community by highlighting the numerous achievements we collectively made during the 2018-2019 academic year. Data for this report was collected from departments, programs, and services across the Division, as well as department level and institution-wide assessment data.